

Canby Community Perceptions Survey

Report

Submitted to:

City of Canby

Prepared by:

Community Planning Workshop

Community Service Center
1209 University of Oregon
Eugene, OR 97403-1209
<http://darkwing.uoregon.edu/~cpw>

January 2005



Executive Summary

The City of Canby contracted with the University of Oregon to conduct a community perceptions survey. This survey was intended to gather information from Canby residents regarding their thoughts and feelings on community growth and development, transportation, public participation, and city services.

The survey was conducted during November and December, 2004. Following are highlights of the key survey findings.

Key Survey Findings

- A total of 406 households responded to the 2004 Canby Community Perceptions Survey—29% of the 1400 households that received the survey.
- Overall, survey respondents were more likely to be in the 45 to 84 year old age ranges and homeowners than the general Canby population as measured by the 2000 U.S. Census. The sample over-represents these groups and under-represents residents who are under 45 and renters.
- About 47% of respondents indicated that they work outside Canby. About 28% of respondents indicated they were retired, while 18% indicated they were employed in Canby.
- Canby residents tend to purchase lower-order goods (goods that are needed day-to-day) locally. For example, 95% of respondents indicated they purchase gasoline, 92% indicated they purchase groceries, 71% prescriptions, and 71% meals and dining locally. A higher percentage of respondents purchase goods or services—services like health care and building supplies—that are not readily available in Canby in other nearby markets.
- Only one of the 406 respondents indicated that they did not recycle. More than 80% of respondents indicated they recycled plastic, glass, newspapers, and aluminum.
- About 37% of respondents indicated they think the quality of life improved over the past five years, while about 24% think it has gotten worse. About 19% indicated it was the same.
- Few respondents believe Canby is safer now than it was five years ago (only 5% of respondents checked “somewhat safer” or “much more safe”). By contrast, nearly one-third of the respondents felt Canby was “somewhat less safe” or “a lot less safe.” The largest percentage of respondents (46%) indicated they felt safety in their neighborhood was about the same as it was five years ago.

- More than 53% of survey respondents felt the City has grown too fast, while about 31% felt the growth rate was “just about right.” Just over 6% felt the City has grown too slowly.
- A significant majority of respondents (91%) indicated that preserving agricultural land in the greater Canby area is either “very important” or “somewhat important.”
- About 57% of respondents indicated that investing in and encouraging tourism in Canby was either “very important” or “important.” About 32% felt that it was “somewhat” or “very unimportant.”
- About one-third of respondents said that they were very satisfied with General Candy Days, while 11% indicated they were either “somewhat” or “very dissatisfied” with the event. About 17% of respondents indicated they couldn’t provide a rating, suggesting that they had never attended the event.
- According to survey respondents, the top three issues Canby faces in the next five years are schools, roads, and economic development.
- By far, the most frequently mentioned attribute that respondent’s like most about Canby was the community’s small town feel.
- Two-thirds of respondents indicated that the City was either “very responsive” or “somewhat responsive” to the needs of the community. About 12% felt the City was either “somewhat unresponsive” or “very unresponsive.”
- More than two-thirds of respondents were either “very” or “somewhat” satisfied with the overall level of services provided by the City of Canby. About 11% indicated they were either “somewhat” or “very” dissatisfied with the overall level of City services.
- Most City services received favorable responses (e.g., a majority of respondents provided either a “good” or “excellent” rating). Three services (street maintenance, planning for growth and development, and providing information to local residents) were rated lower than other City services.
- About one-third of respondents indicated they had “some” or “a lot of” trust in the City government, while about 12% expressed some level of distrust. More than 50% were neutral on this question.
- Respondents generally gave City staff high ratings for the quality of work. More than two-thirds provided “excellent” or “good” ratings.
- Survey results suggest that downtown improvement projects are not an urgent priority for residents.

Table of Contents

CHAPTER 1 INTRODUCTION.....	1
<i>Background.....</i>	<i>Error! Bookmark not defined.</i>
<i>Methodology.....</i>	<i>1</i>
<i>Organization of this Report.....</i>	<i>2</i>
CHAPTER 2 CHARACTERISTICS OF SURVEY RESPONDENTS	3
<i>Introduction.....</i>	<i>Error! Bookmark not defined.</i>
<i>Demographics of Survey Respondents.....</i>	<i>3</i>
CHAPTER 3 SURVEY RESULTS	11
<i>Quality of Life in Canby.....</i>	<i>11</i>
<i>City Services.....</i>	<i>16</i>
<i>City Government.....</i>	<i>19</i>
<i>Working and Commuting.....</i>	<i>21</i>
APPENDIX A	25
SURVEY METHODOLOGY.....	25
APPENDIX B	26
GENERAL COMMENTS	26
GENERAL SURVEY COMMENTS	26
TRAFFIC, TRANSIT AND PARKING	33
SMALL TOWN FEEL.....	35
PARKS, RECREATION AND OPEN SPACE	35
AFFORDABILITY.....	35
HOUSING	36
SCHOOLS	37
POLICE AND SAFETY	37
PERMITTING AND ZONING	38
GROWTH ISSUES	38
FISCAL ACCOUNTABILITY	40
ECONOMY	40
MISCELLANEOUS	40
APPENDIX C	43
RESPONSES TO OPEN-ENDED QUESTIONS.....	43
APPENDIX D	75
SURVEY INSTRUMENT	75

Chapter 1

Introduction

This report summarizes the results of the 2004 Canby Community Perceptions Survey. The City conducted the survey to help with identifying and establishing priorities for municipal services. The Canby City Council will use the results during its 2005 goal setting process.

Background

In October 2004, the City of Canby contracted with the University of Oregon's Community Planning Workshop (CPW) to conduct a community perceptions survey. This survey was intended to gather information from Canby residents regarding their thoughts and feelings on quality of life in Canby, community growth and development, City services, City government, public participation, and working and commuting in Canby.

CPW administered the survey by mail during November and December, 2004. The City will use the results in the annual Council goal setting session as well as providing guidance for various decisions regarding city management and operations.

Methodology

This study identifies attitudes and opinions of Canby residents regarding various community issues in late 2004. As such, the 2004 Canby Community Perceptions Survey presents a snapshot of perceptions at that point in time.

The primary research tool for this report was a survey mailed out to 1,400 registered voters that live within the Canby UGB. The residents that received the survey were randomly selected from the Clackamas County Voter Registration database, which included registered voters with addresses within the City of Canby's urban growth boundary. CPW received a total of 406 valid surveys responses, for a 29% return rate.

A key issue in the administration and analysis of sample surveys is response bias. If one were to assume that the sample was perfectly random and that there was no response bias, then the survey would have a margin of error of $\pm 5\%$ at the 95% confidence level. In simple terms, this means that if survey were conducted 100 times, the results would end up within $\pm 5\%$ of those presented in this report. One limitation of the study's methodology is potential non-response bias from the mailed survey. The survey results represent higher percentages homeowners, and females than reported by the U.S. Census in 2000. Moreover, it does not include Canby residents that

were not registered to vote in 2004. Despite these areas of potential response bias, our assessment is that the results provide an accurate representation of the attitudes and opinions of Canby residents in 2004.

A more detailed discussion of the survey methodology can be found in Appendix A.

Organization of this Report

The remainder of this report is organized as follows:

Chapter Two, Demographic Results, describes the demographic characteristics of survey respondents.

Chapter Three, General Survey Results, describes the responses of the community to a number of questions about living and working in Canby.

Appendix A includes a detailed discussion of the survey methodology.

Appendix B contains the general comments written on Question 42.

Appendix C contains responses to other open-ended questions throughout the survey.

Appendix D contains a copy of the survey instrument.

Chapter 2

Characteristics of Survey Respondents

This chapter describes the demographic characteristics of survey respondents (as reported on the survey). Where appropriate, we compare the survey results to the demographics of all city residents, as reported by the 2000 U.S. Census. Specifically, we make comparisons on age, gender and housing tenure (owners vs. renters).

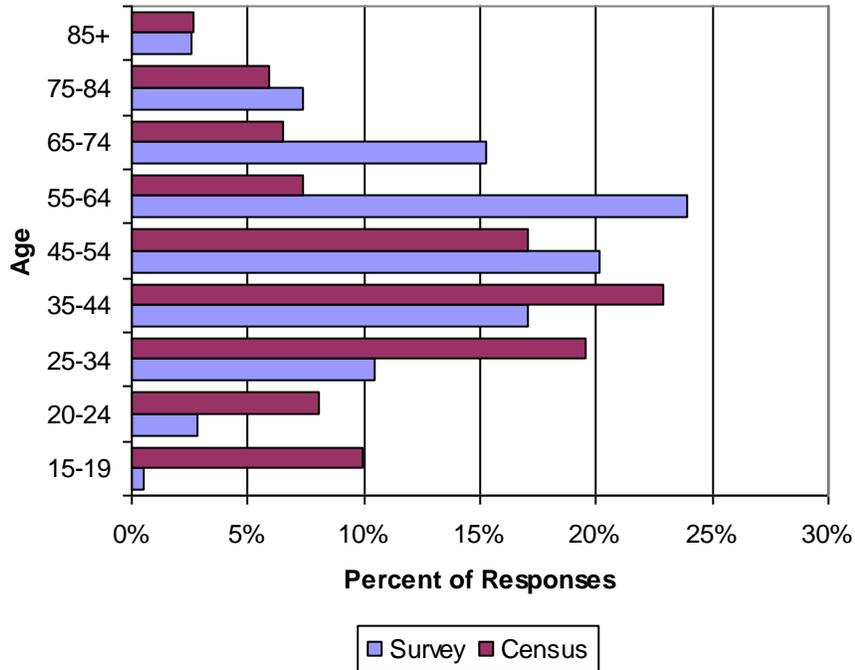
Characteristics of Survey Respondents

When discussing survey results based upon a population sample, it is important to identify and describe the demographic characteristics of the sample, and compare them to the characteristics of the population as a whole. Significant demographic differences that may exist between the sample and the population as a whole could indicate areas of response bias.

Table 2-1 shows the age distribution of respondents compared to the general population in Canby and the state.¹ A comparison of the age distribution of the survey sample and the age distribution of the Census shows that all age groups under 45 years were under-represented in the sample, while age groups between 45 and 75 were over-represented. Higher response rates among older residents are common in surveys like the Canby Community Perceptions Survey.

¹ The sample frame for the survey was registered voters in the Canby Urban Growth Boundary (UGB). Thus, the sample was intended to include individuals aged 18 or older. Moreover, not all individuals 18 or over are registered to vote. Voter registration records for Canby indicate that approximately 8,200 residents were registered to vote in 2004. The 2000 Census reported Canby had about 9,300 residents aged 18 and over in 2000.

Figure 2-1. Age of Survey Respondents



Source: 2004 Canby Community Perceptions Survey, 2000 U.S. Census

The gender distribution of 2004 survey respondents had a higher percentage of females and than the gender distribution of Canby residents in 2000, as shown in Table 2-1. Women accounted for 64% of the survey respondents and 51% of Canby residents.

Table 2-1. Gender of Survey Respondents

Gender	2004 Survey	2000 Census
Female	64%	51%
Male	36%	49%
Total	100%	100%

Source: 2004 Canby Community Perceptions Survey

Table 2-2 shows the size of households, including number of adults and children, as reported by survey respondents. The average household size of survey respondents was about 2.6 persons. The data show that the typical responding household included 2.0 adults and 0.6 children. According to the 2000 Census, the average household size for all Canby households was 2.86 persons.

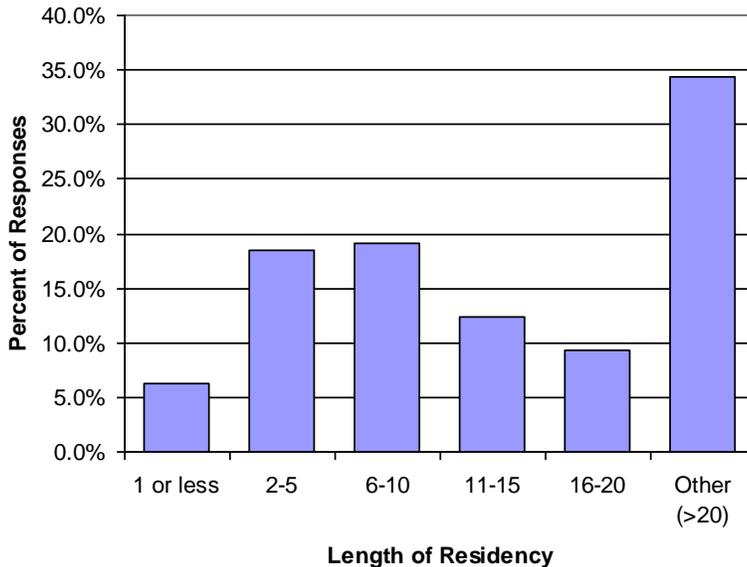
Table 2-2. Household Size

Number of Persons	Number	Percent
1	51	5.0%
2	390	38.3%
3	171	16.8%
4	252	24.7%
5	105	10.3%
6	36	3.5%
7 or more	14	1.4%
Total Persons	1019	100.0%

Source: 2004 Canby Community Perceptions Survey

Figure 2-2 shows length of residency of survey respondents. The results indicate that many long-term residents responded to the Canby Community Perceptions Survey. Nearly 35% of respondents have lived in Canby for more than 21 years. More than 40% of the respondents, however, have lived in Canby for 10 or fewer years.

Figure 2-2. Residency of Respondents



Source: 2004 Canby Community Perceptions Survey

Table 2-3 shows housing tenure for survey respondents. About 85% of survey respondents reported they own their homes. This percentage is higher than the 2000 Census data, which shows 67% of Canby households were homeowners. This suggests that the sample over-represents homeowners, which is perhaps not surprising considering that the sample represents households that are registered voters.

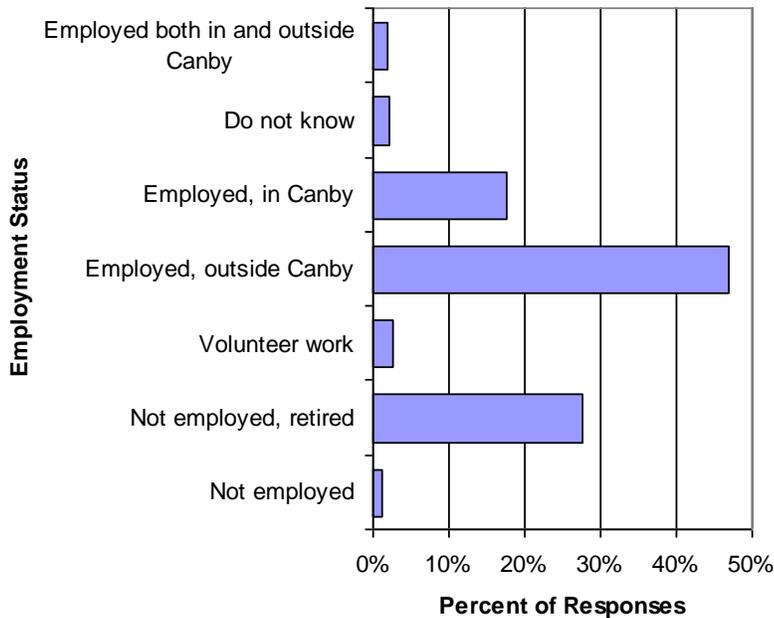
Table 2-3. Housing Ownership

Tenure	Canby Survey	2000 Census	
		Canby	Oregon
Rent	85.0%	33.0%	36.0%
Own	15.0%	67.0%	64.0%

Source: 2004 Canby Community Perceptions Survey, 2000 U.S. Census

The survey also asked about residents' employment status and 2003 household income, before taxes. Figure 2-3 shows employment status, as reported by survey respondents. The most frequently selected response (about 47% of all responses) was "employed, outside Canby." About 28% of respondents indicated they were retired, while 18% indicated they were employed in Canby.

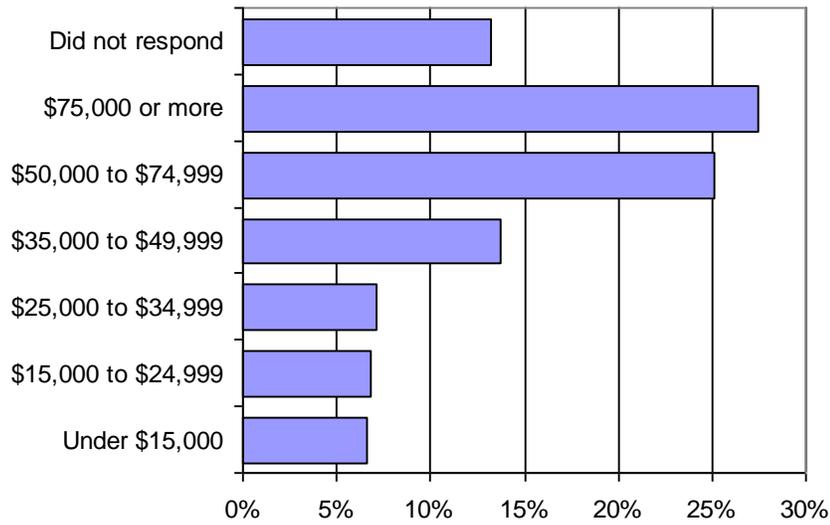
Figure 2-3. Employment Status



Source: 2004 Canby Community Perceptions Survey

Figure 2-4 shows the household income distribution for survey respondents. Income groups below \$35,000 were nearly evenly represented in the sample at about 7% each (21% of all respondents reported earning between \$0 and \$35,000 annually). About 53% of respondents reported earning more than \$50,000 annually. The 2000 Census reported that about 45% of Canby households earned \$50,000 or more in 1999. Considering inflation, the survey data are probably relatively consistent with the actual distribution of incomes in Canby.

Figure 2-4. Total Household Income from all Sources, 2004



Source: 2004 Canby Community Perceptions Survey

The survey also asked respondents if their house contained a computer; 85% indicated that they had a personal computer. Of those with a computer, 95% are also connected to the Internet.

Table 2-4 shows where respondents usually get information about their neighborhood and surrounding areas. The most frequently used media sources were the Canby Herald, The Oregonian, utility bill inserts, and the School District Newsletter. Two-thirds of the respondents indicated they never use the City webpage as a source of local needs, while 56% indicated they never use the Adult Center Newsletter.

Table 2-4. Source of Local News

Source	Always	Sometimes	Rarely	Never
Friends/ Co-workers/ Neighbors	18.7%	64.5%	12.9%	3.9%
City webpage	1.1%	12.9%	19.0%	66.9%
Canby Adult Center Newsletter	11.7%	14.2%	18.3%	55.9%
Utility bill insert	25.3%	51.3%	13.0%	10.4%
Canby Herald	51.3%	30.1%	8.1%	10.5%
Canby Chamber of Commerce	2.8%	15.9%	32.0%	49.3%
The Oregonian	26.0%	41.6%	15.2%	17.2%
Free newspapers	9.4%	23.8%	22.7%	44.0%
Community or neighborhood meetings	3.3%	22.1%	28.4%	46.2%
TV news programs	13.5%	36.1%	31.9%	18.5%
Cable access TV	9.2%	35.3%	17.7%	37.8%
School District Newsletter	20.2%	42.9%	15.4%	21.6%
Other	15.8%	31.6%	15.8%	36.8%

Source: 2004 Canby Community Perceptions Survey

Respondents were also asked where they buy the majority of their goods and services. Goods and services purchased outside the local market are usually referred to as “leakage.” Many communities attempt to identify areas of retail leakage and attract businesses that provide those goods or services in an effort to keep retail dollars circulating through the local economy.

Table 2-5 shows that Canby residents tend to purchase lower-order goods (goods that are needed day-to-day) locally. For example, 95% of respondents indicated they purchase gasoline, 92% indicated they purchase groceries, 71% prescriptions, and 71% meals and dining locally. A higher percentage of respondents purchase goods or services—services like health care and building supplies—that are not readily available in Canby in other nearby markets. Overall, the data suggest that there may be opportunities for expanding certain types of goods and services (such as recreation and entertainment) locally. A more detailed analysis would be required to determine the feasibility of capturing a larger share of the local market for any given good or service.

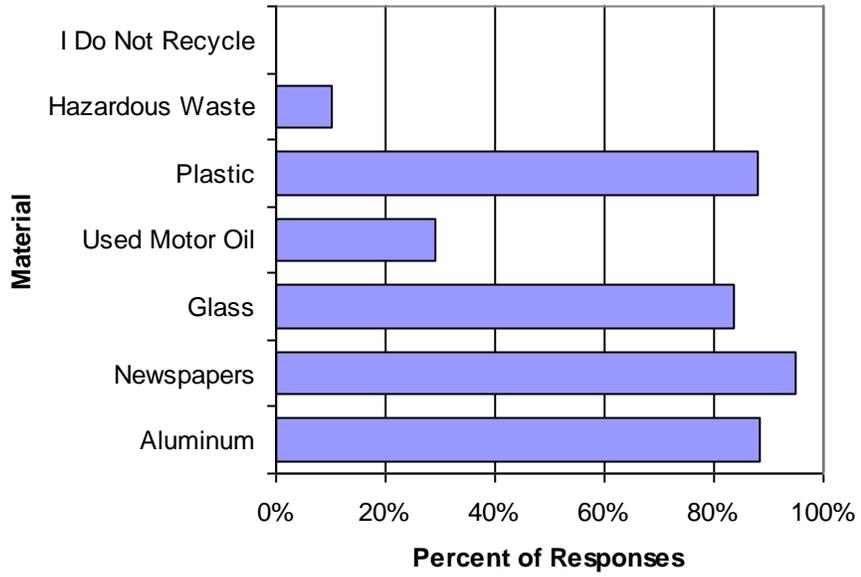
Table 2-5. Location of Majority of Goods and Service Purchases

Good or Service	Oregon						
	Canby	City	Woodburn	Molalla	Wilsonville	Portland	Other
Gasoline	95.2%	0.5%			1.0%	0.3%	3.0%
Groceries	92.0%	0.7%	1.7%		1.5%	1.2%	2.7%
Hardware and Building Supplies	54.0%	35.0%	0.8%		0.8%	3.9%	5.5%
Meals and Dining	70.9%	3.4%	0.5%	0.3%	4.7%	10.7%	9.4%
Prescriptions	72.1%	1.5%			1.8%	7.4%	17.3%
Doctors	49.0%	11.3%	0.8%	0.5%	0.5%	14.1%	23.9%
Hospital	0.3%	50.5%			0.5%	22.7%	26.0%
Dental	55.8%	5.7%	1.0%	0.5%	2.3%	13.1%	21.6%
Clothing	15.6%	2.8%	8.7%	0.3%	1.3%	41.2%	30.2%
Recreation	27.2%	1.9%		0.3%	4.8%	18.5%	47.3%
Entertainment	20.7%	6.7%	0.3%	0.3%	12.6%	27.7%	31.7%

Source: 2004 Canby Community Perceptions Survey

Finally, the survey asked residents how often, in the past six months, they had recycled certain items. Figure 2-5 shows the results. Only one of the 406 respondents indicated that they did not recycle. More than 80% of respondents indicated they recycled plastic, glass, newspapers, and aluminum.

Figure 2-5. Frequency of Recycling



Source: 2004 Canby Community Perceptions Survey

Chapter 3

Survey Results

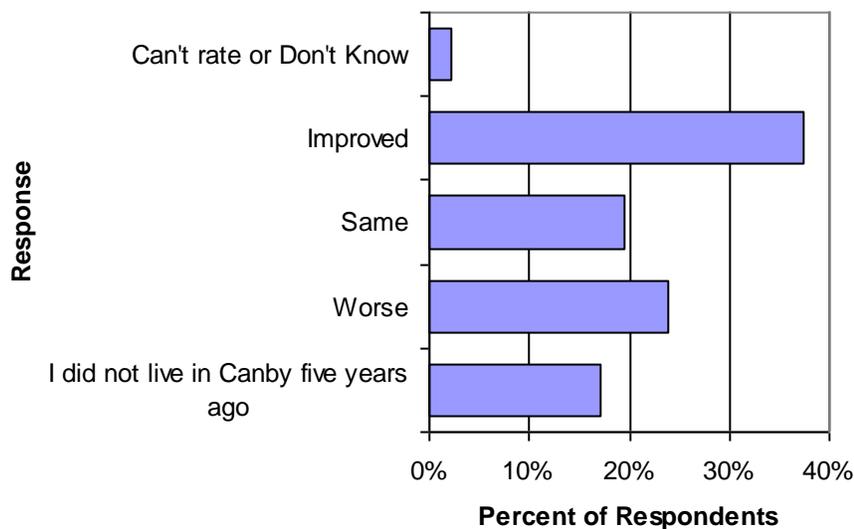
This chapter discusses the responses to specific questions on the survey, which covered four main areas: quality of life in Canby, City services, satisfaction and participation in City government, and working and commuting.

At the end of the survey, respondents were given the opportunity to provide additional comments. These responses are listed in Appendix B. Several survey questions required open-ended responses (e.g., responses that the respondent writes in rather than selecting from a list). A transcription of the open-ended survey responses is presented in Appendix C. A copy of the survey instrument is provided in Appendix D.

Quality of Life in Canby

The first section of questions on the survey asked about issues related to quality of life in Canby. The first question asked whether residents felt that quality of life in Canby had generally improved, stayed the same, or gotten worse over the past five years. Figure 3-1 shows how residents responded to this question. About 37% indicated they think the quality of life improved over the past five years, while about 24% think it as gotten worse. About 19% indicated it was the same.

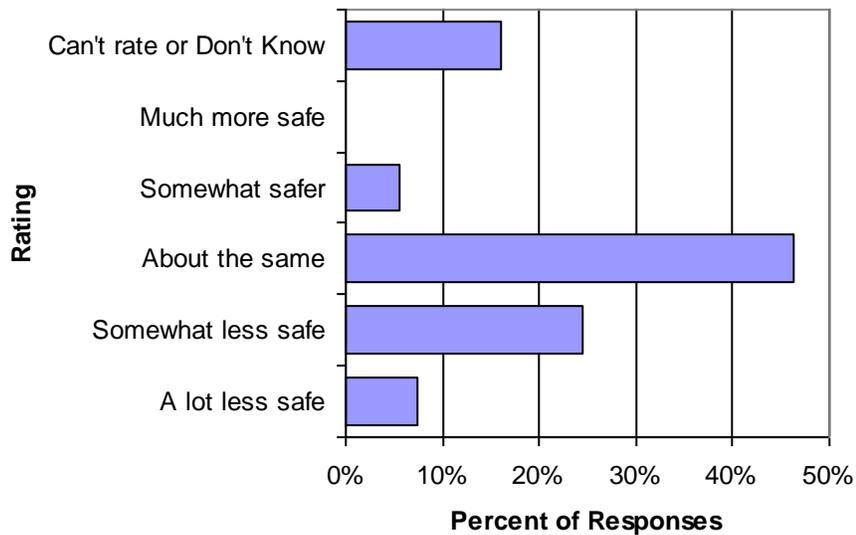
Figure 3-1. Perception of Change in Quality of Life in Canby Over the Past Five Years



Source: 2004 Canby Community Perceptions Survey

The next question asked residents how safe they felt their neighborhood is compared to five years ago. Figure 3-2 shows that few respondents believe Canby is safer now than it was five years ago (only 5% of respondents checked “somewhat safer” or “much more safe”). By contrast, nearly one-third of the respondents felt Canby was “somewhat less safe” or “a lot less safe.” The largest percentage of respondents (46%) indicated they felt safety in their neighborhood was about the same as it was five years ago.

Figure 3-2. Perception of Safety in Respondent’s Neighborhood Compared to Five Years Ago



Source: 2004 Canby Community Perceptions Survey

The next question asked how respondents felt the rate of growth in Canby over the past five years. Table 3-1 shows More than 53% of respondents felt the City has grown too fast, while about 31% felt the growth rate was “just about right.” Just over 6% felt the City has grown too slowly.

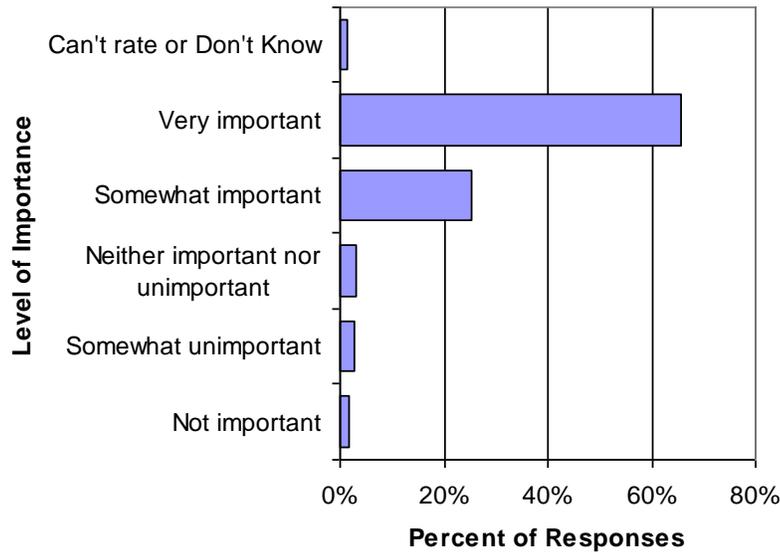
Table 3-1. Perceptions of Canby Growth Rate over the Past Five Years

Growth Rate	Responses	
	Number	Percent
Too fast	215	53.3%
Just about right	124	30.8%
Too slow	25	6.2%
Can't rate or Don't Know	39	9.7%
Total	403	100.0%

Source: 2004 Canby Community Perceptions Survey

Next, the survey asked about the importance of preserving agricultural land in the greater Canby area. A significant majority of respondents (91%) indicated that preserving agricultural land is either “very important” or “somewhat important.” (Figure 3-3)

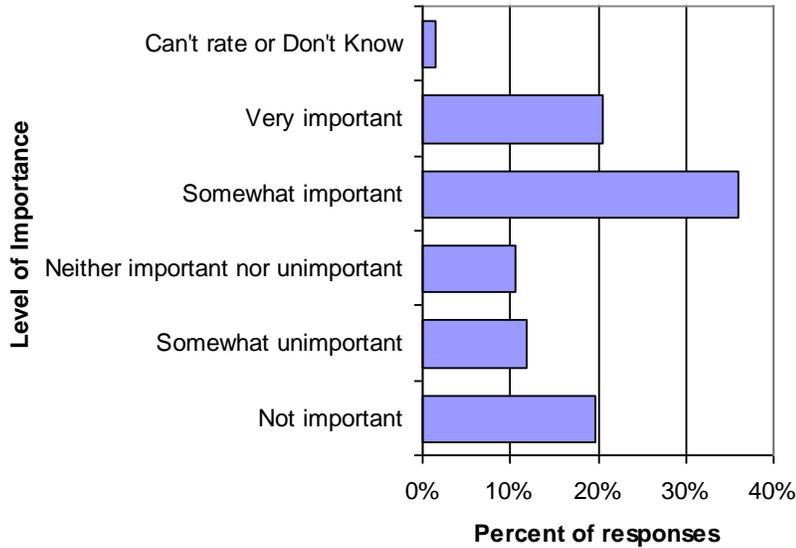
Figure 3-3. Importance of Preserving Agricultural Land in the Greater Canby Area



Source: 2004 Canby Community Perceptions Survey

The survey asked residents about the importance of investing in and encouraging tourism in the greater Canby area. Figure 3-4 shows how respondents rated the importance of promoting tourism. About 57% of respondents indicated that investing in and encouraging tourism in Canby was either “very important” or “important.” About 32% felt that it was “somewhat” or “very unimportant.” Notably, a nearly equal percentage of respondents felt tourism was either “very important” or “very unimportant.”

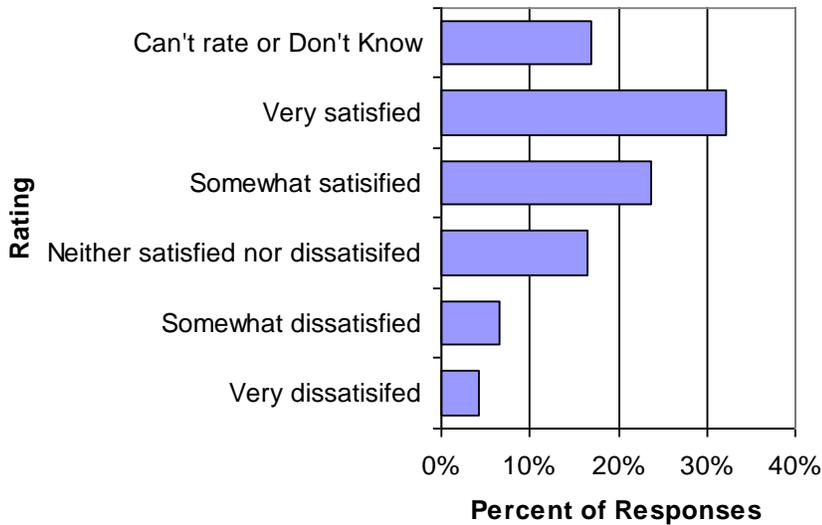
Figure 3-4. Importance of Investing in and Encouraging Tourism



Source: 2004 Canby Community Perceptions Survey

Respondents were asked two questions on their satisfaction with General Canby Days. About one-third of respondents said that they were very satisfied with General Candy Days (see Figure 3-5). About 11% indicated they were either “somewhat” or “very dissatisfied” with the event. About 17% of respondents indicated they couldn’t provide a rating, suggesting that they had never attended the event.

Figure 3-5. Satisfaction with General Canby Days



Source: 2004 Canby Community Perceptions Survey

Residents were also asked to share any comments or suggestions they might have concerning General Canby Days. A number of individuals commented on the parade. Suggestions included making it longer, having more variety, and having bands. Other comments on the event included having more booths and more entertainment. A number of individuals indicated that they enjoyed the event. A complete list of responses to this open-ended question can be found in Appendix C.

Respondents were asked to rate a variety of characteristics of life in Canby on a scale of very poor to excellent. These characteristics were: citizen involvement, character of downtown, availability of senior services, recycling opportunities, social services for the financially disadvantaged, recreational opportunities for adults, traffic congestion, employment opportunities, availability of affordable housing, and recreational opportunities for youth.

A summary of responses for this question is presented in Table 3-2. CPW sorted the responses using mean values (responses were coded on a scale of 1 to 5 with 1 being “very poor” and 5 being “excellent”). Higher mean values can generally be thought of as translating to higher overall levels of satisfaction.

Table 3-2. Satisfaction with Characteristics of Life in Canby

Characteristic	Very Poor	Poor	Fair	Good	Excellent	Mean
Recycling Opportunities	0.8%	2.6%	12.0%	49.9%	34.7%	4.2
Availability of senior services	0.3%	2.0%	19.6%	57.4%	20.7%	4.0
Character of downtown	1.0%	5.1%	27.0%	56.0%	10.8%	3.7
Citizen involvement	2.5%	4.1%	38.7%	46.9%	7.9%	3.5
Social services for the financially disadvantaged	1.0%	11.4%	50.0%	32.4%	5.2%	3.3
Recreational opportunities for youth	6.2%	18.2%	30.4%	32.8%	12.5%	3.3
Recreational opportunities for adults	5.1%	23.7%	38.7%	28.3%	4.3%	3.0
Availability of affordable housing	8.6%	25.7%	44.1%	19.2%	2.4%	2.8
Traffic Congestion	11.7%	24.2%	39.2%	22.6%	2.3%	2.8
Employment opportunities	8.1%	32.9%	46.0%	12.3%	0.8%	2.7

Source: 2004 Canby Community Perceptions Survey

Next, the survey asked respondents what they thought would be the two most important issues facing Canby during the next five years. Respondents were given nine choices: adequate drinking water, roads, sewer and wastewater treatment, schools, need for economic development and job centers, solid waste disposal, inadequate housing, inadequate parks and open space, and other. Figure 3-6 shows how residents responded to this question.

When the responses are combined, the top three issues were schools, roads, and economic development. It is difficult to determine how respondents’ would prioritize the issues because the survey asked them to check two issues rather than rank the issues.

Table 3-3 Two Most Important Issues Facing Canby During the Next Five Years

Issue	1st Response		2nd Response		Total Responses	
	Number	Percent	Number	Percent	Number	Percent
Adequate drinking water	52	13%	2	1%	54	7%
Roads	170	43%	12	3%	182	24%
Sewer/wastewater treatment	20	5%	25	7%	45	6%
Schools	121	31%	88	24%	209	27%
Need economic development	21	5%	113	31%	134	18%
Solid waste disposal		0%	5	1%	5	1%
Inadequate housing	3	1%	35	9%	38	5%
Inadequate parks	3	1%	55	15%	58	8%
Other	2	1%	34	9%	36	5%
Total	392	100%	369	100%	761	100%

Source: 2004 Canby Community Perceptions Survey

Finally, residents were asked two open ended questions about what they like most about living in Canby and what changes might make it a better place to live.

By far, the most frequently attribute that respondents like most about Canby was the community's small town feel. Other factors respondents liked about Canby included the slower pace, the location, friendly people, easy access to daily needs, and safety.

Respondents listed a wide range of things they felt could be improved in Canby. Issues such as slowing or limiting growth, providing better roads, reducing congestion, more/better schools, and a broader variety of businesses were cited by respondents.

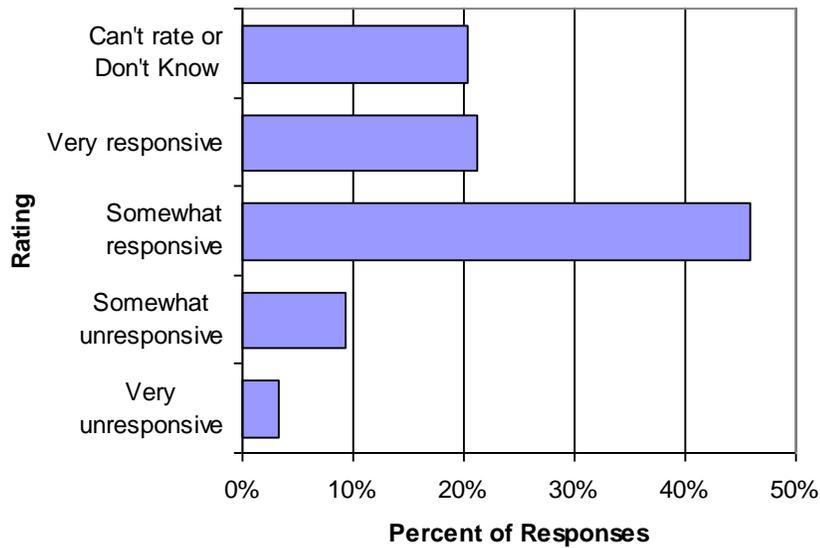
A complete list of responses to these open-ended questions can be found in Appendix C.

City Services

Survey respondents were asked a number of questions about their satisfaction with City services in Canby.

First, residents were asked how responsive they feel the City is in addressing and working on the problems and needs of the community. Two-thirds of respondents indicated that the City was either "very responsive" or "somewhat responsive" to the needs of the community (see Figure 3-6). About 12% felt the City was either "somewhat unresponsive" or "very unresponsive."

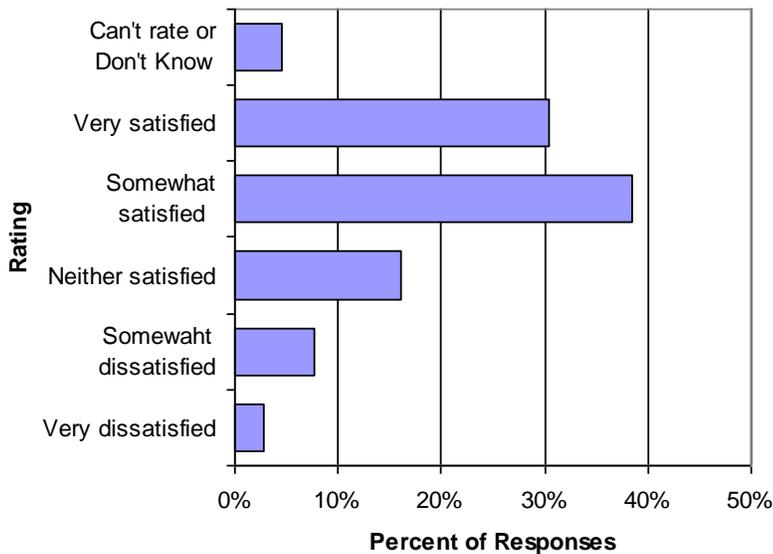
Figure 3-6. Satisfaction with City Responsiveness to Needs and Issues of the Community



Source: 2004 Canby Community Perceptions Survey

Residents were also asked how satisfied they are with the overall level of services provided by the City. Figure 3-7 shows that more than two-thirds of respondents were either “very” or “somewhat” satisfied with the overall level of services provided by the City of Canby. About 11% indicated they were either “somewhat” or “very” dissatisfied with the overall level of City services.

Figure 3-7. Satisfaction with Overall Level of City Services



Source: 2004 Canby Community Perceptions Survey

Next, respondents were asked to rate a number of City-provided services on a scale of very poor to excellent. These services included maintaining streets, water services, electric services, sewer services, police protection, fire protection, planning for urban growth and development, providing information to local residents, emergency medical services, parks and recreation, and transportation.

CPW rank-ordered the services shown in Table 3-4 using the mean value (responses were coded using numbers with 1 being “very poor” and 5 being “excellent”). A higher mean value corresponds to a higher level of satisfaction. Most City services received generally favorable responses (e.g., a majority of respondents provided either a “good” or “excellent” rating). Three services (planning for growth and development, street maintenance, and providing information to local residents) were rated lower than other City services.

Table 3-4. Satisfaction with City-Provided Services

Services	Very Poor	Poor	Fair	Good	Excellent	Mean
Fire Protection	0.5%	0.0%	8.3%	59.9%	31.3%	4.21
Transportation	0.8%	2.6%	15.8%	49.9%	30.9%	4.08
Electric services	0.5%	0.8%	11.5%	66.6%	20.6%	4.06
Sewer Services	0.3%	0.8%	13.5%	66.9%	18.5%	4.03
Emergency medical services	1.3%	1.6%	18.1%	51.1%	27.9%	4.03
Water services	0.0%	2.3%	14.1%	65.8%	17.8%	3.99
Police Protection	1.6%	4.4%	21.1%	53.0%	19.8%	3.85
Parks and recreation	3.6%	8.8%	34.9%	44.2%	8.5%	3.45
Providing information to local residents	2.4%	12.6%	41.6%	36.3%	7.1%	3.33
Maintaining streets	6.2%	19.3%	39.3%	31.6%	3.6%	3.07
Planning for growth and development	7.9%	18.4%	41.1%	28.4%	4.2%	3.03

Source: 2004 Canby Community Perceptions Survey

Survey respondents were asked if there are any services that they feel the City should provide, but currently does not. A number of respondents indicated “no” or they could not think of any. Specific types of services mentioned included emergency services, more youth activities, a community food bank, bus service to Portland, and various types of transportation improvements.

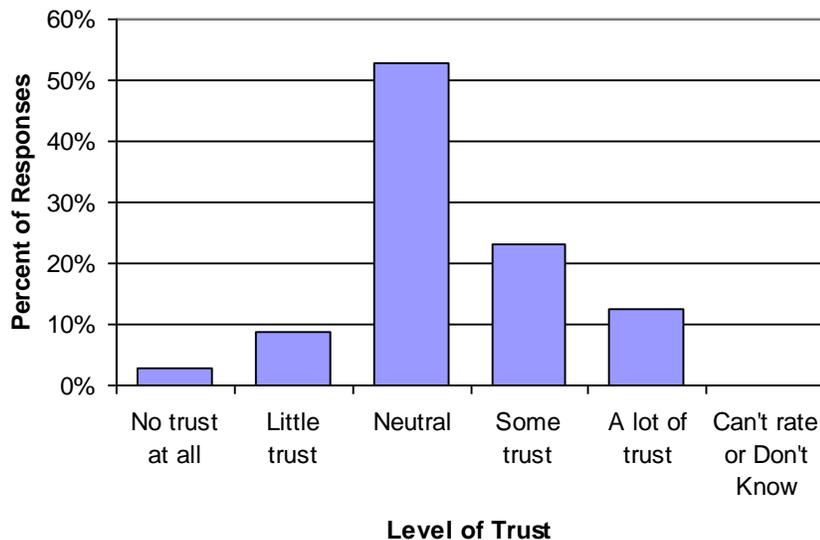
Residents were also asked if there are any services that the City currently provides but could be eliminated. The majority of respondents that provided comments indicated there were no city services they felt should be eliminated. A few mentioned CAT, reduced police services, and reduced street sweeping.

A complete list of responses to these open-ended questions can be found in Appendix C.

City Government

The City was interested in gathering information regarding resident satisfaction with and participation in City government. First, respondents were asked about their level of trust in City government. Figure 3-8 shows how residents answered this question. A small majority of respondents were neutral on this question. About one-third of respondents indicated they had “some” or “a lot of” trust in the City government, while about 12% expressed some level of distrust.

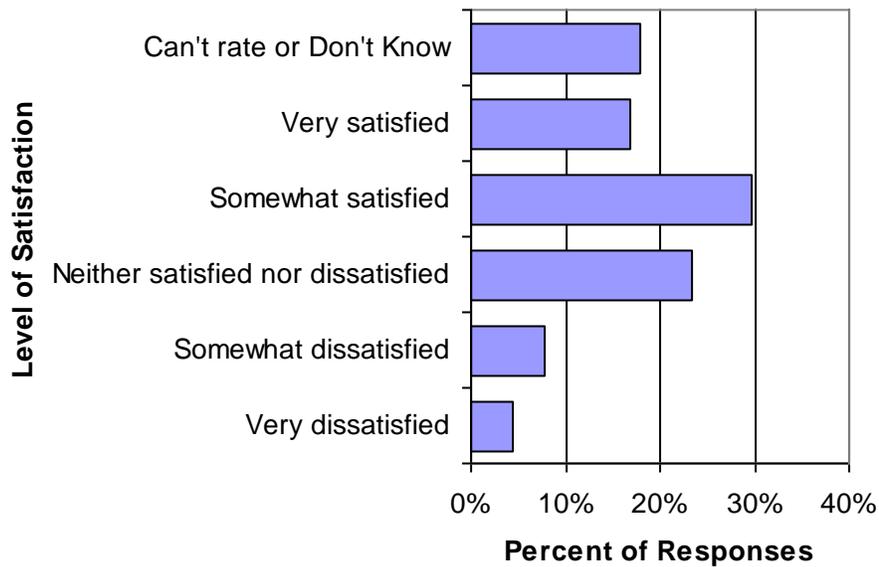
Figure 3-8. Level of Trust in City Government



Source: 2004 Canby Community Perceptions Survey

Residents were also asked about their level of satisfaction with opportunities to give input on City decisions (Figure 3-9). Seventeen percent indicated that they are very satisfied with the available opportunities to provide input. Nearly 30% were somewhat satisfied. About 12% indicated they were either “somewhat” or “very” dissatisfied with opportunities to provide input on City decisions.

Figure 3-9. Satisfaction with Opportunities to Give Input on City Decisions



Source: 2004 Canby Community Perceptions Survey

Residents were asked if they had attended a Council and Planning Commission meeting in the past year. Twenty-two percent of respondents, or 86 people, claimed that they had attended a public meeting in the past year. In addition, residents were asked if they had watched a City Council or Planning Commission meeting on cable access television in the past year. Fifty-five percent of respondents indicated that they had.

Next, residents were asked if they would be willing to participate in City government. About 14% responded that they would be willing to participate and another 35% indicated they might be willing to participate. Of this 49% (14% plus 35%):

- 34% indicated they would like to serve on or work with committees or commissions
- 28% said they would be willing to attend public meetings
- 23% would be willing to participate in planning, and
- 30% would be willing to volunteer.

Finally, respondents were asked if they had contacted the City in the past year; about 40% indicated they had.

Next, the survey asked residents how they would rate City Staff and how effectively the City uses tax dollars, on a scale from poor to excellent. Table 3-5 shows that about 57% of respondents rated the courteousness of staff (this percentage increases to 84% when respondents that can't rate or don't know are factored out).

Respondents generally gave City staff high ratings for the quality of work. More than two-thirds provided “excellent” or “good” ratings. The City received slightly less favorable ratings for efficiently spending tax dollars. About one-third provided a “fair” rating and 37% provided a “good” rating on this characteristic.

Table 3-5. Rating of Characteristics of City Staff and Operations

Characteristics	Poor	Fair	Good	Excellent	Can't rate or Don't Know
Courteousness of staff	1.6%	9.3%	36.2%	19.4%	33.6%
Quality of work	0.8%	10.6%	54.4%	14.2%	20.1%
Effectively spends tax dollars	8.5%	32.3%	36.7%	3.8%	18.7%

Source: 2004 Canby Community Perceptions Survey

Finally, respondents were asked to list any City-imposed taxes, fees, or fines they feel are burdensome. While many respondents did not list any taxes fees or fines, those that did provided a range of responses. Specific taxes, fees and fines mentioned include utility fees, systems development charges (SDCs), water, sewer and electric fees, and traffic fines. A list of all responses to this question can be found in Appendix C.

Working and Commuting

This section of the survey asked a series of questions about working and commuting in Canby. The first question asked residents to rank the importance of downtown improvement projects, assuming funding was available for these types of projects. Respondents could rank the following projects on a scale of least important to most important: sidewalks, street beautification, street trees; rehabilitation loans for downtown buildings; undergrounding of utilities; railroad parking lot improvements; financial assistance for development; public spaces; and creating a pedestrian connection between Pioneer Plaza and Wait Park. Table 3-6 shows how residents responded to this question.

The results do not suggest that any of the listed projects are urgent priorities for respondents. None of the improvements received more than 45% “important” or “very important” responses. Moreover, the distribution of responses is relatively even compared to many other questions on the survey.

Table 3-6. Importance of Funding Downtown Development Projects

Improvement	Very		Neither		Very	Don't
	Unimportant	Unimportant	Unimportant	Important	Important	Know
Sidewalks, street beautification, street trees	14.1%	13.6%	24.7%	27.4%	16.9%	3.3%
Rehabilitation loans for downtown buildings	10.6%	8.7%	27.1%	28.7%	19.5%	5.4%
Undergrounding of utilities	12.1%	16.1%	25.1%	27.0%	14.6%	5.1%
Railroad parking lot improvements	18.4%	22.0%	25.1%	19.2%	9.5%	5.8%
Financial assistance for development	15.4%	12.9%	27.2%	20.7%	15.7%	8.1%
Public spaces	10.9%	12.3%	29.6%	24.9%	17.6%	4.7%
Create a pedestrian connection between Pioneer Plaza and Wait Park	36.6%	19.1%	19.4%	10.8%	6.6%	7.5%

Source: 2004 Canby Community Perceptions Survey

Next, residents were asked how far they live from work.

- 3% of respondents live less than one mile from work,
- 9% live between 1 and 5 miles from work,
- 53% percent live 5 to 10 miles away,
- 23% live 10 to 20 miles, and
- 13% of respondents entered another distance, most of which were more than 20 miles.

The next question asked residents how they typically commute to work each week. Table 3-7 shows the average number of days per week that residents use each mode of transportation listed. The results show that 86% of respondents indicated that they use autos as a mode of transportation. About 6% indicated they carpool at least once a week. The remaining 6% indicated they used the bus, walked, rode a bicycle, or were dropped off.

Table 3-7. Mode of Transportation to Work

Days	Drive Alone	Carpool	Ride the Bus	Walk	Bike	Get Dropped Off	Total
Number of Respondents							
1	8	6	1	2		1	18
2	9	1	1	2		2	15
3	22	2	1	1	1	1	28
4	18	2	1	1			22
5	170	7	3	2	1		183
6	14			2			16
7	16						16
Total	257	18	7	10	2	4	298
Percent of Respondents							
1	2.7%	2.0%	0.3%	0.7%	0.0%	0.3%	6.0%
2	3.0%	0.3%	0.3%	0.7%	0.0%	0.7%	5.0%
3	7.4%	0.7%	0.3%	0.3%	0.3%	0.3%	9.4%
4	6.0%	0.7%	0.3%	0.3%	0.0%	0.0%	7.4%
5	57.0%	2.3%	1.0%	0.7%	0.3%	0.0%	61.4%
6	4.7%	0.0%	0.0%	0.7%	0.0%	0.0%	5.4%
7	5.4%	0.0%	0.0%	0.0%	0.0%	0.0%	5.4%
Total	86.2%	6.0%	2.3%	3.4%	0.7%	1.3%	100.0%

Source: 2004 Canby Community Perceptions Survey

Residents were also asked about the ease of finding a parking space in Downtown Canby. About 27% of respondents felt it was “very easy” to find a space; 62% felt it was easy, 7% felt it was difficult; and 1% felt it was very difficult.

Finally, residents were asked how often they ride a bus in an average month. Table 3-8 shows that 81% of respondents indicated that they never use the bus. Slightly more than 12% indicated they occasionally use the bus, while 7% indicated they use the bus once or more per month.

Table 3-8. Frequency of Bus Use

Frequency	Responses	
	Number	Percent
Never	318	80.7%
Occasionally	49	12.4%
Once a month	4	1.0%
2 times per month	9	2.3%
3 to 5 times per month	9	2.3%
6 to 10 times per month	5	1.3%
Total	394	100.0%

Source: 2004 Canby Community Perceptions Survey

Appendix A

Survey Methodology

The City of Canby contacted the Community Planning Workshop in October 2004 to discuss conducting the Canby Community Perceptions Survey.

The survey was distributed to 1400 randomly selected households within the City of Canby urban growth boundary. Potential survey recipients were identified from a database of registered voters.

Each mailed survey packet consisted of: (1) a cover letter that explained the purpose of the survey and described the survey incentives; (2) a copy of the survey; (3) a postage-paid envelope in which to return the completed survey; and (4) an incentive reply form.

Three mailings were sent to selected households. The first mailing consisted of a postcard to let selected households know that they would be receiving a survey in the mail. The second mailing included the survey packet, and was mailed on November 6th, 2004. A third mailing, consisting of a follow-up postcard to encourage those who had not yet responded to return their surveys, was mailed on December 1, 2004. This postcard gave residents a cut-off date of December 10, 2004, for survey return. A total of 406 surveys were returned by December 11, 2004, for a response rate of 33.8%.

Appendix B

General Comments

Each respondent to the Canby Community Perceptions Survey was given the opportunity to share any additional comments. A total of 151 people provided comments, which CPW grouped into the following categories and received the listed number of responses:

General Survey	59
Traffic, Transit and Parking	19
Small Town Feel	1
Parks and Recreation	4
Affordability	4
New Retail and Stores	4
Housing	4
Schools	3
Police and Safety	9
Permitting and Zoning	5
Municipal Pool	2
Love Canby	4
Growth Issues	11
Fiscal Accountability	2
Economy	2
Miscellaneous	44
Total Comments	151

General Survey Comments

- To improve the downtown area one must first demo the existing buildings instead of trying to put a new face on them; I have seen at least 3 times people have tried to make the old buildings look better; Also, I wouldn't waste money on bricking our streets; It might look somewhat better & yes you got the grants for it but the money still came out of taxpayer's pocket one way or another; Also, get a mayor who will do what she says not like our current one.
- Watch the housing growth; We don't want to become another Beaverton or Tualatin; Don't cut down all the trees; Become a national Arbor Day partner; Preserve the best soils in the world at any cost; Never allow 3-story apartment buildings!
- I think what the city did with the big planters & brick intersections in the downtown area was a waste of money; We also have money allotted to go to the parks & recreations but it seems each year instead of adding to our schools we keep taking away and shutting down programs; It amazes me how much the teachers/parents have to pay for because it's a fight to get money to help them out.
- The downtown building could be updated some; would like to see some art sculptures like a fountain in the park; the hanging baskets are beautiful & a

plus; the downtown has improved much-but don't stop! Maintain!; Sidewalks & streets thru out the city need improvements, need sidewalks where there are none; Better lighting in certain parts of the city; A Christmas tree in the square or out in an area where 99E traffic can see it; need more inviting attention to attract visitors; It's fine to have all the new homes in Canby built but what about a city code for style and color-this is a must!; If you don't think it's a problem, ck out the house that was just built on N Ash (Baby Blue with a turq tile roof): this is in an all earth color area; there is no codes in Canby to stop this!!; Need to reinforce the 1 resident per household; there's many people living in Canby in residencies; it creates parking problems & noise; Need a yard-front, yard back clean policy: Canby is a nice town let's improve it & keep it that way; thanks for letting me voice my opinion!

- I grew up in Canby; It sure has changed over the years, except for the fast food places; I would never of thought we ever have a Fred Meyers & that Roth's IGA would be gone; I used to shop at IGA & Hiway market with my mom; I live here now again after moving away for four years so my kids can go to school here; I remember when Tofte Farms was that farm land & nothing but farm land; Well I guess everything changes but the fast food places in this town: P.S. I know about Mexicali Express is now Taco Bell.
- I was raised in Canby, went through all the schools as did my 2 brothers and my sister; At that time, most notably 1960's-1970's Canby didn't have much to offer; Nothing for kids to do; the only recreation was the bowling alley; no stores to speak of; In this respect Canby has got better; Today we have transportation for young & old, places to shop at long hours; recreation is sort of stagnant still but at least now young people can meet @ the Starbucks or video store; What hurts me is seeing many farms I remember passing while riding the school bus and now as houses; I believe we have stuck too many houses within city limits; And I also see an influx of a population that taxes our schools and resources; The Latino's are hard-working but why does the youth have to create gangs; I read the police report weekly and it makes me cry to see what is happening to our sweet town; I live here because I have roots here; I think our town has also become dirtier; lots of trash on streets, parking lots; We look like a town that has lost its pride.
- Only the Fred Meyer location "strives" Canby; Only one restaurant worthy of taking out of town guests in town (mexican); Where are the "open gyms" for young kids?; Why no city organizers cycle (cycle-cross) events in Canby?; The #1 focus for Canby must be to improve an easy access to I-5 for both growing Canby residents (growth is going to happen!) and for any hope of city economic/business development.
- Canby is a pretty good town; It is definitely growing which besides traffic needs is being dealt with adequately.
- We are new to Canby (1 yr); We picked Canby specifically after looking at other areas because we enjoy the comfortable community atmosphere, good schools, & convenience of services.
- We have enjoyed living in Canby up until the last 2-3 years; We are very disappointed in the theft around our neighborhood; Several of our yard animal decorations have been stole, in addition to our X-mas (outside) decorations, lights, etc. taken; Also vandalized (property damage); Police were notified at each occasion; They told us it was kids in Canby; New schools are not the answer; Parents in Canby need to raise their kids; It is not safe to live here anymore; We no longer tell people to come and live here; just the opposite;

Make Canby safe by eliminating the criminal activity, then you can work on your beautification projects.

- Preserving our land & our community should be a priority, not chopping down everything that makes this town a good one to live in; just build more houses; It seems like almost every month there's a new "development" in progress in this town; It's getting too big, too fast; Oh the fair is a nightmare (traffic wise) for anyone who actually lives here; I am concerned about next year's fair, & the fact that 99E has been changed from 55 mph to 45 mph & one lane coming into town; this is going to make for a long commute during the fair; they should also look into alternative parking during the fair; the church or Fred Meyer w/ a shuttle maybe?; I don't know; All I know is, it's a big pain to drive anywhere in this town to do shopping or whatever during the fair; Thanks
- We moved to Canby because of Willamette Valley Country Club; We very happily discovered a town with great friendliness and comfort; It has almost doubled in populations since we moved and we don't want it to grow to be so big; I am a native Oregonian and lived all of my life in Portland; If I never have to go there it will be too soon; There are too many people in the metropolitan area with way too much traffic-it is awful!; I love Canby and often say, "If I can't find it in Canby, I don't need it"; I have volunteered in the schools and am very pro-education.
- This is no longer a nice friendly community; Too much crime & gang activity; They are taking away our ag land!
- When Wayne Scoth and C-BOT took over Canby government, the only way to respond was to vote down annexation requests; We need to improve the library and acquire park land because development will curb Canby residents off from the lovely natural setting of the city; The city badly needs to look at ways to emphasize the agricultural nature of Canby and quit trying to attract industry-which doesn't want to come here; the last straw will be approval of the use of SDC's to extend Arendt Rd followed by the adoption of a street fee paid mostly by home owners.
- City needs to take a more aggressive proactive role in getting a light at 99E & Territorial; Getting from the north side to the south side of town over the railroad tracks is getting to be a major traffic jam; City needs to take an active role to keep its library open!; Something has to be done about the over-crowding of schools; Roads need to be repaired before housing developments are added; such as the end of Maple St. (North); keep the ferry running.
- Canby is a nice place to live & has proven to be a comfortable community for my husband and I; there are times I feel Canby is hurrying the expansion-i.e. new homes and businesses; sometimes slower is better; I was very happy to see the school budget pass; The students are the future and they need the best education possible; All things considered, I think Canby does a pretty good in most areas; and is a good place to raise a family.
- Canby is a very nice town to live in; We were relocated here due to a house fire 4 years ago; we have always lived in the Canby school district and have been for the most part happy with the school system except for the middle school; the things that I see that could be improved to make the city of Canby even better place to live is: More family entertainment; Motel/Hotel/Bed & Breakfasts for the out of town visitors; A more positive interaction of the police and minorities; they seem to target the teens, Hispanics, and low income; My husband is a retired police officer himself, and he as well as myself have seen both good and bad police work; and we have to say that Canby P.D. seems to gravitate to the negative side of that pendulum; this observation has been communicated

several times by our friends who come to visit us here in Canby; Thank you for asking my opinion.

- The city needs to concentrate on providing services and maintaining streets and other city amenities before giving taxes away to businesses here; That does not make work and it has been proved many times; They will take the money and leave when they get a better offer.
- I'm glad Jarboe's reopened; no smoky place is good in town; we need to keep the dream of Canby by not growing & keeping the small town atmosphere; Get a building inspector that is licensed in the areas he is inspecting-he is not fair at all-word does get around; he needs to let the small local owned businesses participate in this town and not just big corporations.
- Slow residential growth; emphasize economic growth/jobs; I support the council's desire to align the Arndt Rd extension to the Berg Parkway light; This makes much more sense than another signal at the foot of the bridge; but I have a real reservations about using SDC's for this purpose when our other streets are in poor shape; urban renewal money-maybe.
- I don't like seeing the schools hurting for money; and when I see the kids going to schools that can't speak English and houses that have multiple families living in them and they all drive brand new cars; why cheap living?; they don't pay their fair share of taxes; I see them giving food stamps at the store; but driving new cars?; Enforce the single family residential living if so zoned that way; do the math; 1 house = one family = one tax base; 1 house = 5 families = one tax base = 15 kids = 1 tax base = lack of money for schools.
- With all the new housing our schools aren't going to keep up; I feel the schools shouldn't teach Spanish to the small children; If the Mexicans want to live here they should learn English.
- Will you just let it be; it is A-ok; There are nice community involvement opportunities; There is a nice bus area for waiting that is covered-neat; The "Slice of Summer" music presentations in Waite Park are excellent; The Canby Adult Center prepares senior meals at the center-they are not bussed in from Portland; It is excellent food; The center is available for community meetings; A new middle school has been approved; We live in Gardenhome in Hope Village-very nice & has large community center that can accommodate up to 250 chairs for activities-it also has a new state of the art kitchen and a great exercise room for residents (it was donated by a resident)
- Canby has a wonderful school system-the logging road is a great place to walk, jog, and bicycle; I feel safe walking all over the north area of Canby.
- Growth is our biggest problem & I don't appreciate the way the planning commission maneuvers around what the voters want; Schools need more money; we could use a good steak house (i.e. Out Back, Stewart Anderson's) & something like an Arby's or Skipper's; Creating the "CAT" system was the best thing Canby has done in the past 5 years
- How about some people running against each other for public offices; This town is worse than "Mayberry."
- I do not feel we need any more park space; I feel we have enough park area to maintain as is; Keeping logging Road upgraded gives good access for a large part of the community; Fire protection with the tracks dividing the town should be addressed or at least reviewed; I am not too crazy about the narrowing of downtown intersections made during the last improvement; With traffic increasing, this made for a tighter feel; looks nice, but feels crowded; overall, Canby is still a great town to live in

- 20 MPH at all times is too much; should be only specific hours; Additional by pass to I-5 connect 13th to behind Safeway (for traffic from Tofte area); Connect traffic from Tofte area to Fred Meyer area another way to bypass 99E all together; Clean up the look of 99E through downtown-paint, landscaping, etc-make it look nicer like Wilsonville; try to get a restaurant chain in town so not to go to Wilsonville; As well as a new fast food restaurant
- The Mayor and Council need to address voter annexation; Canby needs to attract industrial business; I feel Canby has great schools; Government needs to spend tax dollars wisely
- For people to shop local
- Great community!; Don't miss another opportunity to bring good jobs here; Housing supply is very limited.
- I enjoy living in Canby very much; I'm pleased with our schools and the community involvement; I like the laid back atmosphere; It's nice to come home to a slower pace when you've been in the busy city; I'd like to see Canby grow a little slower; I don't like seeing all these houses packed in these vacant lots; An attraction Canby has still is "country" feel; I do not want to see that go away; The city needs to find ways to better support the farms around here; Government needs to change its voting laws regarding properties outside city limits; It's not right that the city voters can vote on properties outside the city limits cannot vote on those properties when some may affect them directly; I'd like to see the city improve the railroad crossing @ 99E and the logging road overpass; I'm not pleased with the temporary fix 99E and Territorial; Not being able to turn off of Territorial going left really affects the north side of town; we already have the train to contend with, now we've lost another route out of town without having to go into downtown
- Thank you for this survey; This is how we can keep Canby great, by input from our citizens; Thank you!; -and good luck
- The need for sidewalks in N Canby; more recreation for adults and teens; Definitely need to bring jobs to town.
- Appreciate the survey and the chance to participate: I would have to see the over development of Canby and have it turn like a Tualatin or Beaverton; Keep Canby friendly-locally owned businesses and a safe place for families
- Rating Canby-I have mixed feelings; I have encountered people here that remind me of "Lake Oswego Crest Type"; I can't think of where else I would like to send kids to school; The type of homes are better than average; Need more elderly care-retirement housing
- After 19 years in Canby, I still love it here; I thought the investment for the bicycle lanes was a poor choice when Ivy Street needs sidewalks for safety and a better road; Many people walk that road to the downtown area, and there needs to be a sidewalk there; The 20 mph school zone speed I feel is not necessary after 5pm and on the weekends; Parents need to be responsible for where their kids are & if they too are being responsible citizens in crossing the street; I think the "lot" sizes in the new construction of home sites still STINKS!!!; If you want a 1 level home it takes up the whole piece of ground; What's that all about?; Our neighborhoods look like rows of look alike massive homes (on the south sides), with little to no yards to enjoy; No breathing room; Let's see bigger lots and less people☺
- We just moved here in June and have found the town to be very friendly; Schools are good; crime is low so don't give into the fear factor ¼ put ½ the city budget to the police dept.; A community that has a heavily funded police dept. but little else, loses a lot of livability

- We made an informed decision to move to Canby; We wanted our children to go to good schools and have community members who cared about their city; As Canby has grown it has been harder to keep connected to our neighbors etc.; I personally would like to find ways to connect better with all the members that make up our city; There has been signs of prejudice as our community diversifies; I sincerely believe that people live in Canby because of its many benefits; How we will build these bridges as our community grows is a question we will need to face; It is comforting to know that many people, including our city leaders struggle with these same problems
- I like living in Canby, but it is a drab little town; It needs a lot of improvement
- I moved to Canby 3 months ago, but I did grow up here and I have family that have lived here for the last 3-4 years; I have family and friends that own several businesses in Canby; I moved here to be close to my family and friends and felt that I could afford a home in Canby; I like the safe feeling of a small town
- I believe it is imperative for those people responsible for controlling the residential growth to realize that the child school liability is at this time a critical situation tax wise; To encourage and promote a viable infrastructure /commercial complex in the fringe areas will accomplish tax relief; It is not for the best interest of the city to encourage or allow the changing of farmland to be residential; Perhaps the Tofte areas could be used for light industrial or commercial properties; It is my opinion that the citizens of Canby misused a golden opportunity when they rejected that 300 acre industrial site proposal; The fire dept.'s proclaiming they couldn't cover the extra area mislead the citizens in that election; Surely they must realize the additional valuation would give additional opportunity to cover equipment costs and fire fighters to cover the new industrial growth; Instead, residential alternatives-will only exacerbate the school situation
- The city council think they are more important than they are; They associate with people with money, rather than average people; They are people from places other than Canby; For instance, city planner Deas-Canby police at least 20 out of 25 or more live outside the city of Canby; I believe I would feel safer having a police person living next to me than a gang member, etc.; Make them walk the streets and meet people who pay them; I think our only city employees are backed by unions at least most of them; So they won't want maximum pay and live some where else to spend it; City transit managed by a woman from Silverton-she hires a secretary from Silverton; doesn't the city of Canby with 12,000-15,000 people have a qualified secretary who would love to get benefits from working here; We have too much reliance on grant money; they the city think it is free money; we are paying for it; Where do they get the money for so many parks; Who is going to pay for upkeep; they can't pay now to keep them up
- I think the addition of park areas and development is over emphasizing; I feel that is important to develop and maintain what we already have; I was very concerned in the past of 2 important facilities in Canby, and the lack of concern by the city council & mayor for the pool and other center; I think the cut in education school year will be a severe for the children of Canby and the community; Am very impressed with the fine arts center & computer center at the schools; Do not want to see police or fire services, including the EMS services curtailed

- We need street repairs; We need streets cleaned by the street sweeper; We need to guard against taxing seniors out of their homes; Paying for two school bonds at the same time will be hard for us
- Canby is a nice town but sometimes I think people who live here are narrow minded about growth; Why all the objection to a movie theatre?; I'm glad the school bond measure passed; Canby has great schools but Ackerman is way overcrowded; The biggest growth issue is my concern that we'll annex property, have residential development but insufficient streets/traffic flow to support it; A city this size should at least have sidewalks; That's a safety issue
- See my comments throughout the survey; The city council is on a collision course with the future; Failure to recognize and address issues and subjects that affect us now-and in the future-always catch up in the real world
- Need yellow flashy lights in front of Lee Middle School for more advanced warning of school zone-also Ackerman school; Abolish annexation voting lots/areas within Canby UGB think is surrounded in 3 or 4 sides of existing Canby lots (in other words-on lots/average "in-filling" should be by planning commission/city council authority); Develop a plan to encourage light industry to Canby through tax break incentives, etc.; Is money available to repair the newly established paving circles in downtown Canby?; Or another way to use Federal Grant money?
- I feel Canby is quickly loosing its appeal as a small community; The focus of Canby council is more to development of housing and industry; Housing development seems to be more of a priority than maintaining schools with smaller classrooms; Personally I don't like what is happening to Canby and soon it will be like Oregon City and Wilsonville; Traffic has increased and at times terrible during evening hours
- I think the city does a good job; I am overall satisfied; As I mentioned-It does concern me that there is not an option for middle school to high school aged children as far as physical activity; Our weather and this time of year does not always permit for outdoor play; I wish we had the space and could run with some volunteers; I know many parents that would support; Costs money though; I know, I can dream though; Thank you
- 30 years ago I came to Canby because it was a nice small town with affordable housing, all the things needed to live with here; Canby had land among the houses that was open, horses in pastures, orchards, small farms; It was a great place to live; I look at it today, houses everywhere, large lots now have several homes; All the in town land is used for homes; Every election we seem to annex more farm land, orchard land into the city for more homes; Traffic is bad going to I-5/Wilsonville; Some days it is 20 minutes to get to I-5; People seem to be in a hurry; rude drivers; For me, Canby has changed a lot, and not all for the good; There is nothing wrong with small towns; Don't try to be a big town/city; Many bad things come with size; I plan to find another small town to move to in the next 5 years, divide my property, take the money and leave you all to get bigger
- We would like a community recycling center or have recycling options with garbage pick up; More plastic recycling options as well as glass options
- Gen Canby Days-extend events into the evening; Fine arts center events (more business for local restaurants); Need more healthy activities for non-sports oriented kids: pet & owner walking events (dress up your pet); Biking events
- I just moved here and then got sick and just returned from the hospital this week; Sorry I missed your dates but I haven't even been here long enough to know much anyway; I moved in in October & spent Nov. in the hospital recuperating

- The recent election in Canby showed how uninterested or too busy the majority of the city's residents are to field no more candidates than were required to fill the empty seats; The "old boys/girls" network is still very much in effect here; The small/medium business community is trying to compete with the corporate giants and I understand their need for assistance to keep downtown from dying; But, in today's economic reality, most taxpayers don't want to see their taxes go to places other than basic city services (fire, police, water/sewer, etc.); The URD and the way that has been abused should be the most shameful thing that the city has done in recent memory; In my opinion, it is going to be the main funnel for the money to pay for the new city hall, P.D., and whatever else they come up with, all without a vote by the citizens; Thanks for including me in the survey; Hope you can read the writing
- I really feel the majority of repairs to the streets-replacement of non-working streetlights are done in violation to how new or "wealthy" the neighborhoods are
- I worry about racial tensions in schools-mostly Ackerman
- Too much agricultural land is being annexed into city and housing built on it
- If we cover the farm lands with high density sub divisions elbow to elbow houses, we will destroy the quality of living that we enjoy now, and we will stress all of our city services to a point of much higher taxes and especially our school district; The standard of living that we enjoy now in Canby will be a thing of the past; I am old enough to know what happens to small towns when the city government thinks bigger is better; Please don't let that happen to Canby
- The City of Canby does an excellent job with parks, recreation and community involvement. The library could use some help in development. Possibilities to commute south would lover congestion immensely. Canby is a wonderful place to live and city government is doing a great job.

Traffic, Transit and Parking

- Seek funding to reroute main train lines
- In the 13 years I have lived here I have seen two speeding tickets on my street; The number of speeders in this area (SW) has increased due to the Taft Additions; We have asked for more patrons but have not seen any increase; There is a very large number of young people that walk this street to any from high school and junior high; It's unreal someone kid hasn't been hit or killed by a car; There is only very few stop signs so these streets Fir & Elm have turned into commuter streets; this is a major increase in traffic; It gets so busy past the junior high so commuters use Fir & Elm; Poor planning on how to move Taft Additions traffic thru a neighborhood where our young people have to walk to school.
- I wish the traffic on Knight's Bridge Road could be rerouted; It's too heavy
- I would like to see a pedestrian over pass put in between Old Logging Road nature trail and Canby Fred Meyer; it would eliminate all the increased foot and bike traffic in our neighborhood since those darn apartments were built down the road from here!
- Don't want Canby to end up like areas on the west side-packed in, traffic congestion, small lots, houses packed in; Pay more attention to infrastructure planning before building permits approved; That includes impact on schools; The developers retire in style in Palm Springs and the taxpayers are expected to pass bonds and L.I.D.'s for improvement; Think after the last election the

pro-development people have prevailed; Development is expected and welcomed, but PACED and done well!; Paving farmland not necessarily a good plan for future generations; Has anyone given consideration to moving the Fairgrounds out of town and using that area for a community/convention center?

- I can't see going 20 miles at the schools from 6pm to 6am
- First I'd like to voice my total dislike for the decision to shut off 99E from Territorial (North)-what a waste!; and the added burden for the folks on Redwood; Second, the traffic-I live across from 86 apartments that were finished last year and the traffic is something else; what once was quiet pasturelands, now, especially in the evenings, are something else
- A road behind Fred Meyers
- I do not feel safe driving on 99E between Oregon City and Canby; I feel it is too dark at night; Adding street lights to the area would make the roads more visible at night; I also feel that the road design is very poor!; The older neighborhoods do not have sidewalks; adding sidewalks would clean up the older areas!; I like the small town charm Canby offers
- As a full-time student attending graduate school in Salem, I wish commuter rail service were available between Portland and Salem with stops in the small towns in between, notably Canby; I know that Amtrak trains run through Canby a couple times a day, but the nearest stop is in Oregon City; Also, the lack of timely service is very inconvenient for the daily commute such as myself; Regular punctual train service that would connect the small communities between Portland and Salem along the rail line with public transportation in Portland & Salem would enable people such as myself to leave cars at home; The environment and collective sanity of I-5 drivers would greatly be improved; Regional commuter rail with regular punctual service would be of great utility to the people of Canby
- The road improvement on 2nd (from Grant to Ivy) looks great, but when they widened the sidewalks it made parking and the street a little tight; Hopefully when the street improvement concept is continued they will leave the street nice and wide
- A serious blow to convenience and quality of life in Canby was the blockading of the intersection 99E and Territorial Road such that eastbound traffic on Territorial cannot turn left to proceed North on 99E; nor can Westbound traffic turn left to proceed south on 99E; Now Eastbound (& then Northbound) drivers must travel 50% to 75% further, increasing automobile air pollution per trip by similar amounts, and adding at minimum 500-1000 vehicle trips per day to Redwood Ave., or 3rd Avenue, or some other combination involving Ivy, Grant, and Elm; What was needed was a 4-way traffic light, with left hand turn signals; Bureaucrats who waste taxpayer's money in heavy-handed attempts to dictate where those taxpayers can drive, should not expect voters to continue to pass new or replacement tax levees without a clear demonstration that good faith efforts are being made to spend money more wisely
- Need to consider project for direct travel from Canby to I-5
- Improve N Molalla Forest Rd past territorial Rd to Willamette River; Develop bike path to Molalla Forest Rd on 13th avenue; Better walking and biking access to city and around city
- We now have connecting bus service to Wilsonville and Molalla, would there be a chance of getting connecting bus service to the city of Woodburn., with possible stops at Aurora and Hubbard? I w/c bound and cannot get to go to Woodburn anymore because I have to rely on buses with lifts or wheelchair lift

vans, and as of this moment there is no service to Woodburn (I don't even know if Woodburn's transit system have lifts on their buses or are wheelchair accessible)

- A better change needs to take place on the 99E and Territorial Road; What a mess ODOT made; This is not an improvement, it's a death trap waiting to happen; I can't believe this was approved; Hopefully this will change soon; For all the money used for this improvement, there could have been a traffic light (much safer)
- There has been some good improvements like down town streets and parks-but traffic flow has not and the streets are getting worse; But life is good in Canby
- To have one over pass at a railroad crossing so you can get from south side to north side of other way, it would ease some of the traffic tie ups when the trains come through
- We would like to see stop signs on long residential streets. We have gotten the run around by the City on this matter. With the increase in population and building in these areas the speed on side streets is increasing.

Small town feel

- I would like to see Canby grow while maintaining its small town charm and benefits; It appears that the schools are headed in a downward direction like Portland schools are in trouble; We moved here part because of the school's reputations and now there are many things about the schools we are concerned about & their future.

Parks, Recreation and Open Space

- Provide more parks & hiking & biking trails
- Make the developers provide play areas for children; More open space in subdivisions: hook-up some of these dead end streets
- Again, just as money from each newly constructed home in Canby goes towards parks, doesn't it make sense to charge a per room fee for schools?; Also, I'd love to see the school board more open to charter schools; We desperately need some entertainment for kids in Canby; It would be wonderful to have some really nice park equipment; Most towns around here have one really cool park; Tualatin, Wilsonville, even Hubbard has a cool water feature in their park; I would love to see a really neat park; Particularly one with a water feature; Others have commented on this as well' I think Wait Park would be a good place for a fountain, like the one in Hubbard; It would also be great to have some sort of community center that could be rented out for parties and gatherings; Thank you for all of you hard work!
- We would like to utilize the pool but there is nothing available for small, non-swimming children; we travel to Portland for indoor water fun; with so many young children in this community-there is very little offered; Too bad we have to head out of town for family fun

Affordability

- Canby utilities has a monopoly and fees are high.
- I like living in Canby for the most part; Goods and services have become more accessible and with more people friendly hours over the years; However, we have thought seriously about moving out of Canby in the last year because new housing growth in a median income range has all but come to a stop; About the

time we felt financially stable to move up a step, in the housing market-no more new houses were being built unless you want to live on the train tracks or unless you can afford over \$300,000 for a house; Would like to see that change.

- Canby is becoming too expensive for “first time home buyers” and such; The cost of property has made it so the developers and builders of the area are unable to charge a fair price for housing; This is due to restriction placed on annexations and the like; We need to gain control of the situation or we are pricing people out of Canby; If we want to continue to make this a place people wish to live, we need to accommodate all life styles
- I have a problem with paying the \$9.00 utility fee and the \$24.00 sewer fee which seems to go up often; I cannot afford heat due to the high bills; Canby telephone is so out dated and the service was so bad that I turned off phone services
- New Retail and Stores
- Would love to see movie theatre here so young people have a place to go, plus adults, family entertainment is lacking; Would love to see job market expanded by bringing in one or two larger businesses, help ease burden on homeowner’s; Please improve ingress/egress from Canby; traffic is a nightmare with only Arndt Road providing access; Sometimes at 7:15 am; I sit in traffic 15 minutes just to get to airport road; I have 15 more years to commute and don’t look forward to it if something doesn’t improve; Overall, we love living here it has been a very positive experience; Schools are great and we love the sense of pride in the Canby area shown by city government with Canby Days, Cruise In, Dahlias, activities.
- Be nice to have eaterys such as Wilsonville has; Red Robin, Chili’s, Chevy’s, Wanker’s Corner; “Something” so that we don’t have to drive out of town; Thanks
- We would like to see more stores for shopping; we need a ladies clothing store, etc.; A movie theatre would be convenient-driving to the Portland area is a chore due to the busy traffic.
- It would be great to have the following stores in Canby: Volume/Payless Shoes, Burger King (by Godfather’s or on the post office side of town, Gas Station, Trains running right before 8am & noon when trying to get to work across Elm Street.

Housing

- There is too much high-density housing being built in Canby; Would prefer single family housing only!
- I think Canby is being over-developed with apartments and townhouses; I understand the need for low-cost housing, but I think our communities and schools are suffering; Canby is becoming over-populated and losing its appeal to the type of people that have made this such a great place to live.
- A higher wage for local employees; so they can in return spend \$ in local businesses to improve local economy
- I moved from Tigard to Canby for the ruralness of it; My biggest complaint is the push for medium and high density housing; I left Tigard because of the congestion of mixed housing that leads to strains of the school systems and city services in general; I am afraid the piece of land next to my neighborhood will be turned into a giant apartment complex like what happened to me in Tigard, which devalued my house and increased crime

Schools

- The high school sports program here is really in need of some changes; To get on a team, particularly the basketball team, you have to know someone up/high; For a child to work his butt off by going to every conditioning workout for 2 weeks before tryouts and not make the team is a real problem; What message are we sending to our kids?; And it's not like my son is not good at basketball; I have had numerous people tell me that he is an excellent player and that he should be on the team; But what can a parent do?; I hate this city for that reason; That those coaches can get away with this stuff, it just makes me so angry; Now, this year he won't even try out 'cause what's the point?; It's just so unfair; Something needs to be done!; Thanks for reading this
- Very concerned about the length of school term due to the budget; I feel there is too much emphasis on growth-keep Canby small; Am concerned that budget shortages will affect police staffing; one of the most important things for me is the feeling of safety that I have in Canby and I don't want to lose that
- I am concerned about funding for our schools

Police and Safety

- Canby is a wonderful community; we love it here; we do see a rise in crime (burglary, menacing, etc.) and wish that wouldn't accompany growth so much; I very much dislike not being able to contact our police directly; I want our own dispatch back.
- Please put an access to Fred Meyer from the bike path in back; There is way too much foot traffic through our neighborhood on Redwood since the apartment complex went in below us; Things get stolen out of our yards and vandalized!
- I like the occasional police patrol on the walking path which parallels the Molalla Railroad; We use the path daily and it is comforting to see a police presence; We like Canby very much & hope to retire here; We hope it can retain its small-town identity.
- The city of Canby is a great place to live with the exception of the law enforcement; Citations and embarrassing scenes are created frequently without justification; the police dept. cooperated with other agencies with entrapment proceedings which are illegal and local judge issues fines for same; I'm looking forward to leaving Canby because of illegal law enforcement, unjustified citations issued; I have no faith in the police dept. concentrating on the more serious offenders and not victimizing citizens; It's easier to stop a citizen than to spend time and money on the more difficult law enforcement issues; We see this happen very often in Washington and Oregon with signs displaying the penalties for easy to enforce seatbelts, etc.; When chief Geigen ran the police dept., I felt safe in Canby and wanted to retire here; The police dept. use to help citizens and schools but not anymore which should be possible with so many policeman; Canby must be a den of inequity i.e. requires so many police.
- Code enforcement is fabulous; I would like to see more enforcement of speed zones in residential neighborhoods; I appreciate having the trailer on my street occasionally, but I would be happy to see people getting tickets for speeding too; Thank you city of Canby for all that you do!
- Also I feel that Canby police have too much time on their hands; they seem to constantly be looking to give out petty traffic tickets; This annoys me because they are also asking for more \$ because they do not have the man power to do their job properly; If this is true then why do they have enough to give petty

traffic tickets out; In comparison to other places I have lived I would have to say that Canby and Aurora are out of control in this area; I personally can't see spending more \$ on law enforcement until I can see that the money and resources are being used more wisely

- Police department has developed an attitude of arrogance; don't speak or wave; act like they are above the law
- The "skate park" in Canby is always full of kids loitering at all hours of the night; It is commonly known that kids buy, sell, and take drugs there; Also underage smoking and drinking go on; Yet I have never seen a police car patrol the area; The park is a good idea for many kids use it for what it for what is was designed for; But it is becoming increasingly dangerous place
- My wife was pulled over by a police officer last year who ticketed her for endangering out 2nd grader because she wasn't in a car seat; He misquoted the law regarding child weight and assured here that the city would reimburse for the cost of the booster seat; I should point out that our daughter was strapped in her seatbelt and was, we assumed, due to her weight and age safe; After dropping off the kids at school, my wife went directly to the store and purchased booster seat; As required, she went to the police station to sign up for the safety class; when the clerk looked at the ticket, my wife was treated like a criminal because she "endangered a child"; she was appalled at the clerk's attitude and was told quite curtly that the city does not pay for booster seats unless we were a low-income family; We were glad to get a seat to keep our child safer, but the officer should have seen that she was belted and offered correct information to my wife-not a ticket; In addition, to feeling bad about receiving such a ticket, it was further disturbing to be treated by a city employee as though my wife was an uncaring parent

Permitting and Zoning

- I am not happy to see high density housing put right next to single family homes; Example-apts in Pine St/Territorial Rd/Knights Bridge; If single family homes on street-needs to remain as such; Don't understand why land between N. Birch St (Northwoods Area) has remained undeveloped & other areas outside the city has been developed; It is a problem having to go around that area & go to Birch street to get to Knights Bridge Rd.
- I believe that the planning dept. really look at the "Flag lots;" they are all ugly ruins in the neighborhoods
- Like Living in Canby
- Canby will always be my home town.
- We wouldn't even consider living anywhere but Canby: The city is doing a good job of planning and development; would enjoy working in Canby; Thank you
- I think Canby is a great place to live and can't imagine leaving
- We love this town!

Growth Issues

- The focus from the planning commission is on growth; Most all ideas are about how to get more business to come here; more people to move here; Yet everyone I have talked to do not look forward to losing our small town atmosphere; We are losing the community feel; We now have gang graffiti; Let us deal with the problems we now face and stop trying to grow & thereby causing even more problems; Let's get our police force out & slow traffic down-not build new

houses to bring in even more traffic; Let's encourage more tourism-not more residents.

- Canby is growing too fast and the quality of life has changed drastically; The wonderful soil so needed for growing food and etc. is being used to grow houses, crime, and over population and a big city attitude; Leave the farm land alone; The Garden Center of the state is fading fast; We should leave the growth etc. to Wilsonville; And lately, when Walt Daniels was voted off the City Council-someone left/retired so instead of giving it to someone else who had ran for it they (city council) put him back on; Doesn't it matter what is said or voted on they so as they please.
- I believe that it is not good to grow too fast; Too much new housing, too quickly diminishes the small town atmosphere; keep up the good work on reducing gang activity; hopefully the more pressure they feel the less likely they will be to grow or stay; the feeling of safety for my family is very important; Speeding in residential areas is a BIG problem; I see kids and animals at risk of injury due to speeders; It is important that I can feel my kids are safe when traveling on foot or bicycle in the neighborhood; I've heard people voicing their opinion on moving the railroad away from downtown; Don't do that the trains are what made Canby what it is and they have a lot of character; rarely do they cause huge delays for travelers; Yes, sometimes they do cause problems, but if we all weren't in such a rush to get where we are going, it wouldn't be a problem; Don't let the size get out of control.
- Growth = too much traffic = road congestion = need for more water, schools, police, fire protection, roads = taxes increased; Stop growth = reduction in more schools, water, roads, police, crime, gangs, graffiti, pollution, waste, etc., etc.,
- I wouldn't be so upset about growth in Canby if we were not on beautiful rich agricultural soil; It breaks my heart to see land being used for good cement; Tourism in Canby?; is based on our agricultural supplies & nurseries; what else draws people here?; surely not the Clackamas Co. Fair!
- I vote every time against growth & will continue to do so; Canby is big enough; My business is based here; got most of my work is out of town, Beaverton, Lake Oswego, etc.; Hate the Fred Meyers in Canby.
- Do not like "bleeding" of high-density (homes)-too crowded-traffic worse; stop annexing more land into the city; use downtown buildings first before adding new buildings on 99E; need more public trash cans-there seems to be lots of litter in the streets; sweep clean more often.
- Canby seems to be growing too fast for us to keep up; the schools and roads are becoming crowded; I don't really have a solution because I don't know the resources that are currently available.
- Keep trying to get industries in industrial park (limit or stop the annexations for housing) until then
- Canby is growing too fast and that brings lots of problems; First, or course, is overcrowding in schools; Then there is the problem of traffic on our streets and the danger caused by excessive speed and speeder; The roads are in poor shape, too; I worry about having so many people crowded into neighborhoods on our roads; I hope the city will stop focusing so much on the industrial area and downtown and spend more time and effort in slowing speeders in our neighborhoods and searching for ways to continue to foster our livability; You seem to take the neighborhoods for granted and not involve them in your efforts; All I see is a big push for annexation and growth and not any concern for the folks who live in the neighborhoods; Even your question 27 is directed into forcing me to say that I approve of spending funds in the downtown area;

Where is the “not important” option, the one that allows me to say that I do not wish any more funds to go to downtown; Where is the question about your spending funds in the neighborhoods; This is a stacked survey, unfair in its limited scope; Where is the question about the industrial area; Where is the question about density and the awful development going on next to the post office

- I think Canby is at a point where it needs to really decide how it is going to grow; Canby should not become Milwaukie-Gladstone, where there is no apparent community feeling; The council really erred a few years ago when it lost (did not welcome) Milgard Mtg.; Look at the beautiful operation the firm built in Tualatin; Those are the kinds of businesses we need in the industrial park to offset the continual growth in housing; Canby is a great town and it is why I moved here after previously working but not living here

Fiscal Accountability

- There should be a better budget reform for city funds.
- Can we get a public disclosure of the amount of URS monies collected and detail of spending?

Economy

- There are people out of work; need more jobs available!
- If you want people to work in Canby have jobs that pay 50k here not \$9.00/hour!!!

Miscellaneous

- Some of the city related questions did not apply since we live outside of the city limits & are not eligible for those services; We do not receive water, sewage, electric from the city
- Easy access to the country
- The quality of goods (ie groceries & restaurants, etc.) is excellent.
- Canby is a great place to live. There is litter everywhere; streets, bushes, bike trail, the river; it's ugly
- Since Canby is a community of many seniors-and they own and operate large number of RV's, I believe the city should put in a first class RV waste dump station; We have a small “pay” to dump behind the car wash across from the school but it is not what we need; Considering what we seniors contribute in taxes and support-the city should consider this option and do something about it; Thank you
- Our cable TV. could be improved; ABC, CBS, NBC are quite snowy too many times: Please have the Canby Days parade video checked; last year the audio was gone for ½ of the coverage, and for days after; what a disappointment, especially when you video tape it.
- Don't seem to receive the same courteous responses from Willamette Broadband that we get from Direct Link in Canby
- I worked for Beck Electric for about 15 years and have owned homes in the city; the city fills my needs.

- For a stay at home man there is nothing to do in Canby except go to the park; Living here has not been enjoyable because I am forced to leave Canby to find activities for my young children.
- I love the scavenger hunt, to get to know the businesses!; I did that task this year and loved what merchants selected for prizes!; My co-partner, in this adventure, won one!; Once, I located the businesses, I went back to buy there, from 50% of them; I introduced myself & tried to think: "How could I buy in Canby and support my town?"; Parsons Rx does a good job at getting and keeping its customers; The Spirit clothing store across the st. has quality Canby attire & a friendly-to-customer-helpful attitude, too; Also, Thriftway is an excellent source for customers service; I like shopping @ Freddie's & The Dollar \$ Tree too
- Wish I could have provided you some more usable info.; Haven't lived here long enough in Canby to have much affect; But we do enjoy our neighbors & try to get more familiar with what is going on, but are somewhat limited due to health issues & amount of \$ to spend!; But we like this place and plan to hang on!
- Is it possible to work with satellite providers like dish network to include the local cable access TV in their packages; We switched to Dish Network a few years ago and we miss the local cable access channel which gave us the information about the city and local government; Canby could use a movie theatre
- When I left central Wash in April 17, 1996, there was a foot of snow in the back yard; I arrived in Canby the next day via a Northwest Airlines plane; The leaves were green, the flowers and gorgeous trees were in full bloom; I thought I had arrived in heaven; We are living my American ideals: Freedom from want, freedom from fear, freedom of speech, freedom of the press (they printed our 50th anniversary write-up and we can read what we want to), freedom of religion, freedom to assemble, and today: Freedom from persecution to my mind, body, and soul; May all of life be kind!
- Disappointed notary services aren't available more often
- Need to continue to make plans now for getting traffic out and around downtown Canby & 99E; Large enough with enough traffic to have 4 lanes all around Canby & out to township connecting to I-5, trying to eliminate & own town commute & leave for shopping; too much of a bottle neck to get on 99E from residential areas within a 2 min. radius of Canby
- I hope my replies are helpful; I did not receive this until Nov. 26, 2004 (Friday); I moved from Canby to Redding, CA, leaving Canby October 29th; I am renting an apartment here; I wanted to see what the fall and winter weather was like in I had hoped an affordable location in California; Although the weather is very nice that is as far as it goes; I have found costs very high, here, just like elsewhere in California; It's not taxes; High costs in housing, gasoline, car insurance, groceries, dry cleaning, dining out, utilities, etc.; Even the California container deposit and redemption process is intolerable; I can see why people are leaving California; In the Redding area, unemployment is high (appx. 7%), with most employment low paying jobs; The only real opportunities here are medical related as there are no industries here; I plan to return to Oregon after the New Year, I will look to return to Canby or Gladstone, Oak Grove area in Clackamas County; Thank you
- Railroad track crossings; Hate them; They are always going off and nothing is there; We wait at lights forever; I choose where to shop according to what the train signals do.

- I'd like to comment on the fact that the only telephone services available in Canby is Canby telephone; I don't agree with some of their rates, etc; I would love to have more options or at least one option.
- From the emphasis of my responses appear to have on illegal aliens & use of services I must add that my grandchildren are half Hispanic, my hair dresser is Hispanic, we rent to a couple from Costa Rica & Mexico and are good friends with a Hispanic couple; I do not wish to close any nationality out from opportunity or a chance for a better life; I do find that allowing people to work using legal resident's social security numbers, giving tax i.d #'s and tax refunds based on dependents who aren't even here or receiving back more than paid in, difficult to comprehend; Economically does it pay to have the increased consumers? However dangerous it is to be smuggled in from Mexico, it happens regularly with not only Mexican Nationals making the journey, but many others; I have been told this first hand by such a Mexican illegal resident; Fast food restaurant employers, construction & landscaping crews are not made up of legal residents anymore; Off street parking and on street parking is full in certain areas; Multi-family occupied in single family homes; Even now, some lenders will make mortgage loans with tax payer i.d. #'s alone; Legal residents deserve benefits; Illegals need to be sent home; With no consequences, relatives and friends are joining those already here illegally; why not
- There is way too much trash on the streets and sidewalks; Perhaps more receptacles would help
- Lines or reflectors on Territorial between Birch and Holly
- Don't let that Gotman woman get a hold of General Canby Days and turn it into a nonprofit organization; This is a say to celebrate Canby and not just make money; It is like the move "It's a wonderful life;" Pottersville vs. Bedford Falls; Some things are just worth holding on to if it helps define you as a community; Think about it; Who are we doing General Canby Days for-the community or the outsiders; I have enjoyed going for the very reason it is for us and by people who live and work here; keep it that way

Appendix C

Responses to Open-Ended Questions

The Canby Community Perceptions Survey included a number of open-ended (e.g., fill in the blank) questions. Appendix C presents the transcribed comments provided by survey respondents.

Q-7. Please share any comments or suggestions you may have concerning General Canby Days.

- We never attend
- More food and booths and fun for kids, like children's performances; can be outside
- We like it like it is
- More youth participation; more military awareness
- A parade without a band is like bread without butter
- I thought it was only (one) 1 day; if so, why G. Canby Days?
- The quality of vendors seems to have declined
- Add carnival rides, more fair-like atmosphere
- I would like to see less commercial/government use of the parade; more kids/senior groups/school bands
- Key Event-identity of the community; should be retained
- Make it a larger festival by using fairgrounds & more vendors; Host men's softball tourney such as they do at West Linn days
- Parade was too small-need more entries; school bands, etc. (noise), clowns, and other entries; cheer, dance groups
- We love the celebration!
- I enjoy the Canby General Days; It's for the young and old at heart
- I think there should be a carnival and more advertising
- None
- The person that is running the General Canby Days does not present herself very well; She wears no bra with that white t-shirt; I can not do that in my work place
- Haven't lived here long enough!; Don't know what it is?
- Too many large trucks; Too commercial; Need better t.v. coverage-local coverage stinks; Person in charge likes to talk over other people and likes himself a lot; Last coverage was static only most of the coverage
- Two days would be better than one: I really look forward to it because of the community involvement
- After the accident in 1991-City Historical Society-all involved had no responsibility and paid nothing to injured parties; Should be stopped
- We love it!; I grew up in a small mid-west town and it evokes the wonderful feeling of community and pride.
- I heard this year it wasn't much fun; The parade could be better
- Better/more entertainment; Please limit horn/siren blowing by fire trucks & big rigs; (Aurora F.D. was very obnoxious & inconsiderate in use of siren 2004)
- Park booths could be more arts & crafts and not so much food

- Needs more bands in parade
- Love the parade and camaraderie of the community
- Lots of fun; Great way to connect with/to community; Like the summer music too
- Good!
- I thought the last parade was poor compared to previous years; it only last 35 minutes
- I think the celebration is just right-not too big or too small; It's a great way to get together as a community!
- Keep the classic cars & parade
- It is a highlight of our year; Out of town family & friends desire to make a return visit over the 4th because it's so fun!
- This year parade (2004) was the worst parade since we have lived here in 13 years
- Haven't been over the last several years due to family vacations
- None
- The parade has gotten worse every year and last 4th was very boring and poorly organized
- It is very well done; We love it!
- Please do not observe on Sunday; church is important to many people.
- We attend and enjoy each year.
- I have only lived here since Canby built the "Meadows", or allowed it to be built.
- Reasonable prices on the food booths.
- Have the parade at 11am; not 2pm.
- We haven't participated so don't know.
- I would involve more vendors to appeal to the masses; Get the twenty-somethings & families more involved by adding family activities, better food options, etc.
- I am glad that others have a good time; Be sure I don't pay for it.
- Excellent community event.
- The food area is way too crowded; should only be food in that area; move merchants elsewhere; strollers impossible to get through; On parade route have all vehicles moved; no parking on street.
- If you are talking about the parade-terrible!
- Awesome family experience; well organized; fun for all-
- This year I saw the parade in Friday Harbor; Their humor was much better than Canby.
- Keep the fireworks; Need to promote having booths to inform community such as churches, Canby kids, Canby basketball, Chamber of Commerce, along with food & craft booths, but don't charge them.
- General Canby day is great
- Very well done but would have enjoyed marching band.
- Have not attended in years.
- Nice to have a community activity like this; I enjoy the slice of summer
- More horses and floats in parade.
- Parade too long.
- I don't know what Canby Days is all about
- I feel it is a good community activity.
- They are a lot of fun and very family oriented; we look forward to next year.
- Canby has great ways of bringing the community together & Canby Days is one of them.
- More free projects for children and families.

- Great event, especially to young families with children.
- ART started Canby Days-yet they don't feature ART as the star of the show
- Something to encourage more parade participation.
- Concerned about children running into streets.
- It is great- so don't "fix it"
- I would like to see the parade start earlier; Perhaps 10am-noon; 2pm is too late in the day and too hot.
- The participants in the parade should be allowed to throw candy out from there floats!
- Very important community event; kids parade is great
- I rarely go
- Children rushing out to pick up candy on the streets does scare me; I fear that one of them may get injured.
- needs new attractions
- Parade is fun-booth variety is nice.
- The parade has gotten really boring and we need more diverse booths at the park.
- Inclusive, diversified, family oriented, tourist attractive, agriculture, nursery & business, sensitive and welcoming
- The parade needs more floats; There were not the horses that represent Canby; What happened to the bands that used to be in the parade?
- Excellent and fun
- Never heard of it!
- It was fun and interesting, but cannot compare the previous "Days" as did not see one.
- The time of the parade is very poor; The 10am time was much better.
- Reinstate the auction; Allow more food and craft vendors-
- Make picnic tables in park
- It bothers me to see so many children in the roads nearly getting hit; Some vehicles had to come to a complete stop and tell the kids to get back
- My family enjoyed the parade
- We have enjoyed the General Canby Days events for many years.
- Great family activity
- We like the antique autos and the art displays.
- Somewhat stagnant and commercial
- Well-organized event; draws a large family-oriented, orderly crowd; We like that!
- Last few years there has been nothing but food booths; would like to see more crafts booths; several years ago there used to be a fundraiser auction
- I think it should continue; it's part of Canby's history and celebration
- We like that it still has a small, home-town feel.
- None
- Too many food booths; Need more crafts; Also-would like an auction; had one several years ago.
- Lower fees to enter parade
- The parade is too long; filled w/out of town participants such as Newberg towns; Keep it to the city & encourage family participation.
- Expand-move into larger area like downtown & fairgrounds; have rides for kids.
- The parade has gotten overpowered with commercial vehicles & not enough family and community participation; There needs to be incentives for more floats & family groups-small businesses floats
- We really enjoyed it!

- Keep up the good work!
- Good as it is now
- The last two years have seemed to have lots of commercial entries and less “people” entries
- Have never been.
- Don’t have the parade on Sunday, even if it is the 4th of July
- New director
- Let them throw candy from the floats again!
- This sort of thing is completely irrelevant to me
- Do it at the fairgrounds instead of blocking off access to folks who live in or near the park
- I did not attend in 2004; I did attend some years ago when I lived in Milwaukie and found General Canby Days very entertaining
- We love General Canby Days!; Great small town celebration
- It’s getting tired
- The day goes fine because the people make it happen; The organization seem disjointed, stale, difficult
- General Canby Days should celebrate our Nation’s birth and not a platform for advertisement of business!
- Merchants should be more involved; Downtown Canby could be more active
- Very important to installing unity
- General Canby Days is a wonderful community effort and should be supported by the city
- It’s a great day
- More advertisement to surrounding areas
- Would like to see a better PA system at the gazebo
- Advertise more; If you don’t take the Herald you are out of the loop
- Too bad it’s not a community event anymore; Too commercial-should be nonprofits doing food and games: boy scouts, civil organizations, churches; you’ve out priced it for them; I much rather support my community; Time to rethink!!
- Improve the parade.
- Never been
- Being on the 4th of July; most of the time I am out of town.
- Need more porta-potties; Some how keep the children back from the parade candy throwing; Really is it necessary to expect candy whenever you go watch a parade?
- None
- Too commercial with the parade floats; Need new blood on the committee; the “candy rule” this year was absurd.
- I find the concessionaire booths to be onerous; isn’t there some better use of the city streets?
- Great event
- Needs to be longer; too many things crammed together in just one weekend
- As the population mix changes, the crowds increase & one feels less a community event-entertaining for the transient/illegal population
- A great community builder
- Hope it keeps going; it helps Canby be a destination
- I think there should be a separate area for nonprofits
- Small town fun
- It reflects the Canby area; I like it as it is

- I think it's good to have it, but haven't attended for several years
- A better description of performers (like type of music)
- You mean, "General Lila Days;" not very well organized and staff very unfriendly; does not represent Canby well
- Parade lacks variety of former years; Can't see the necessity of stopping the candy throwing; That's a big part of fun for the kids
- Eliminating the throwing of candy in the parade decreased the enjoyment of the parade; The parade needs a band; "Hometown parades" are for hometown people & friends, etc; people who are for schools could at least get to see a school band in the parade
- They are excellent for the community.

Q-10 What do you like most about living in Canby?

- It still somewhat rural as compared to Salem, Portland, Wilsonville.
- Country
- The small town feel, but yet there are many conveniences now.
- Quiet, slower pace of life; "Family oriented" and "child friendly" society.
- Small town atmosphere; Knowing lots of people; Most services here except recreation
- People-stores-beauty of the city
- Peaceful & Safe
- Smaller City
- Small Community Feeling
- I like the small town feel
- Canby still has small town feel, but we don't feel isolated
- The small town, everyone knows everyone and is friendly
- The location
- Canby not being like Beaverton; But the city is trying to look and feel like it.
- Schools
- Small town feel, but close enough to city amenities (Portland, area malls)
- Life is slow
- The friendliness of business people & the general public
- The small town feel
- Small town atmosphere; friendly people
- The wide streets; the service given by CAT
- Easy to get around to Drs. and stores
- The smallness of the community
- Proximity to Portland & family
- The small (but not for much longer) town atmosphere
- CAT; close to I-5
- Still feels like a small town-(but less than before Fred Meyer)
- Opportunity for walking and cycling; availability of local produce & flowers; self-contained & still small community
- The size and people
- Its country living with in the access of a large city.
- Nice location regarding Portland & other surrounding areas.
- I have lived here all of my life; It's home & I love it.
- Out of the city
- I know a lot of very nice people; It's quite and convenient
- Town living with country atmos.; Like the landscape changes

- It has a great sense of community
- This is my home and always will be; lived here since the 1960's; it's a very friendly hometown; most of all I enjoy shopping at Cutsforth Thriftway
- It's still a small town with good "small town" people and stores
- Schools; Library; People
- The small town atmosphere
- Convenience; Everything we need is within 5 minutes of home-bank, groceries, pharmacy, doctor, schools, building materials, general shopping; Excellent services.
- Small town community feel yet close to most of what we want
- It is quiet and away for big city crime
- Small community, friendly people-not over developed; Not too far from towns outside Canby
- Small town; soon to become over-crowded; Too many new homes; Not enough job opportunity
- The small town feel; We have enough here to sustain us without going out of town, yet we're close enough to do that too.
- Small town living
- It's easy to get to Portland or Salem
- Hometown feel
- Small town atmosphere; Most people do NOT want this town to grow!
- Currently there isn't many pluses; When crime and congestion, much higher taxes make life miserable for the retirees and young families
- Rural atmosphere and shopping close (grocery)
- Rural living with availability of Portland's amenities
- Small town atmosphere yet availability to most amenities; Caring/excellent school system; Very low crime; Safe place to be
- Nice blend of "city" & "country"
- Small town atmosphere
- Small, open, quiet community
- Small town atmosphere
- Small town community; close to Portland
- Still a small town atmosphere with growing pains
- Affordability, rural
- Small town feel, even with recent growth
- Love it; No better place to be
- Small town feel; less crime
- Small town atmosphere; rural surroundings
- The small town feel with all necessary services and better than adequate shopping
- The beauty of Canby adds to living here; The parks, downtown, trees and farms contribute; People who have friendly character
- Location, small town atmosphere; schools are good, good children's programs
- Small community atmosphere close to large metro area
- Community; Country atmosphere; Congested in places, but okay
- It is still small enough to know neighbors and store owners/operators
- Small town
- It's a quiet small town atmosphere
- Small town with many conveniences (Fred Meyer, Starbucks, etc.) but very close to lots of options like Portland, Salem, interstates, Silver Falls, etc.

- It is a small town and the people, for the most part, are friendly; I grew up here & married, raised a family and still want to live here; Large cities are nice to visit but small communities are the best!
- The sense of community and higher moral value
- I enjoy the size of Canby and the sense of “community”; People seem enthusiastic about “their” town; I am glad there are more shopping & restaurant choices, but yet it’s not too big
- The rural atmosphere and the feel of escaping the big city
- I work in town so my commute is great
- Everything is close by; green spaces; Canby CAT; transportation
- Small town feel; friendly people
- Friendly; light traffic
- Small town atmosphere; schools (for now)
- Still is a safe, small town to raise a family
- Being part of a community
- It still has a certain amount of the small town feel.
- Proximity to I-5 Corridor
- Even after a lot of growth over the last several years, Canby still has a small hometown feel
- Small town pace; Proximity to PDX
- Atmosphere
- Proximity to big city plus advantages of small community with an agricultural character
- Small town feeling; close to Portland”
- “Small town” life
- The small town feeling and I would like keep it that way.
- Not too far to services-Post office, Dr., groceries, etc.
- Quiet, safe town to raise children
- Small atmosphere; friendly people; less traffic
- Nice quiet place to live
- Small community; very friendly
- Safety at the “Meadows,” I’m 87
- Small town quality life
- Small community; rural farm community; small town atmosphere and attitude
- I love that it’s still country; I like the scenery, trees, land, and the open spaces.
- Small town atmosphere; friendly city; clean city
- Small town
- Small town
- Friendliness of people, laid back atmosphere, locally owned businesses, close enough to big city if I have to go.
- The attitude of the neighbors and citizens creating a very welcoming environment; The small town feel that escapes the bustle of bigger cities.
- The quiet neighborhood I live in
- Small & slower pace; near to larger city.
- Still has the small town feel.
- Small
- Fred Meyer; Starbuck’s
- Quiet & Rural
- Semi-rural atmosphere with proximity to the city.
- Small town feel; good city planning
- That it is a family friendly place to live; nice neighborhoods

- The small town feel & community pride
- Quiet; has services we need, parks, nurseries, river, great library
- Living in a small town that still has a country feel
- Smaller town
- I enjoy feeling like we live in a rural yet growing community
- Small town, less congestion of people and vehicles than other cities, knowing many of the people in the community; caring community businesses
- Neighbors, neighborhoods
- It is convenient to shopping and freeways
- I have an inexpensive home in an interesting neighborhood.
- Small town feel, but close enough to the big city
- The small town atmosphere; knowing the merchants & services & their willingness to meet patron's needs.
- Rural atmosphere
- Living in a quiet neighborhood cul-de-sac with a view of Mt. Hood, Molalla River behind and pasture of horses to the north; very peaceful
- Community involvement, city maintenance, attractiveness of city
- Small community
- The small town feeling, without the large town problems
- Small homey town atmosphere
- A clean, quiet city; shopping & living of good quality
- Small town life but it is losing that quickly
- I did like the small town feeling, but now it is unplanned growth that has ruined that feeling
- Small town environment
- Small town atmosphere-Canby is getting away from this
- Wonderful neighborhood
- Rural surrounding, community spirit
- Small town feel with the convenience of being close to the city
- Friendliness of local people
- None-too much yuppie move in town
- Small town atmosphere with big town amenities
- Small town appeal; lovely parks and trees
- Canby is a very family-oriented town; It has a small town feeling but everything larger cities provide except entertainment for adults
- It's a small town
- People are more friendly & more family owned shops
- Small community
- Small town atmosphere and good merchants
- Close to Portland; easy access to I-5 and 99E; small town feel; friendly
- Not much crime in the NW area; nice neighbors; close to church, doctors, dentist
- Work, live, exist, play, enjoy & prosper
- Living in a "real" town where you can go downtown and see people you know
- I like the smaller community
- Country feel in the city environment; far from relatives; too much taxation when originally not to be taxes (example: swim center, Richard Brown Center)
- Friendly people; beautiful farm land; flowers
- nothing special
- Small town feel
- Availability to the hospital; If you need help medics are available
- Available transportation by CAT; Friendly business people; Community events

- It is a quiet peaceful town; It has adequate facilities & grocery store; It has a fabulous bus system (CAT)
- I enjoy the customer service at Safeway, the Dollar Tree; State Farm, Wells Fargo Bank; Good customer service & recalling your name; that's the "ticket"
- It's still a bedroom community.
- My neighbors
- Small town feeling but close enough to Portland; Close to family
- The small town feeling, although that is quickly disappearing with all the growth.
- Small town.
- Small town-perfect distance & access to both Portland and Salem; friendliness of community.
- Small town atmosphere.
- It's small but not so small that you know everyone already; it's safe and calm and there are lots of churches.
- The air
- Friendly people and small town
- Still has small town feeling
- Small town; knowing people in service areas, Gen. Canby Days, concerts in the park.
- The people.
- The safeness you feel in the neighborhood; like a small town.
- Schools, parks, Canby kids, free bus, shopping
- Family roots community involvement
- The size; the people
- My family is here
- It still has a small town feel to it; People take pride when living in Canby
- Friendly people; good restaurants
- Not a lot of traffic; feeling of community; school events and neighbors; great churches.
- Small town atmosphere
- Small town atmosphere
- Small town atmosphere
- Small town atmosphere
- Living in a small town where people know each other
- I live off of Knight Bridge Road & the location times 3!; I can walk to where I want to go; I have CAT transit and use it!; I strongly favor the community/Wait Park free family activities; Nov. 25th band shell lighting and music in the summer!
- Canby still has that small community feel; I feel safer here than say where else; Let's keep it that way; Our city council cares what the people think and welcome their input.
- Location to work.
- Small town "feel" yet close in to PDX
- The friendliness of its citizens; going into stores and knowing people in the stores.
- The community
- Small town feel-friendly people, close accessibility, to stores, banks, parks, less fear about "bad" people or happenings.
- Canby is close to the big city of Portland, but still maintains a small town feel.
- Quiet/slower pace; not congested; friendly people.

- Small town atmosphere.
- Size, location, services.
- Atmosphere and conveniences of a small town.
- Small, friendly town, Canby Days, Saturday Market, local restaurants and churches, schools, trains, fine arts center.
- Community feel
- Reasonably close to metro area
- Small town atmosphere with growth being managed well.
- Small town life; easy access.
- It was a small town
- We live in a city but still in the country
- Way off of the I-5 corridor
- It's not Portland
- Close to everything and small town feeling
- Pure water; Comfortable & spacious housing; The beauty everywhere, especially the view from my window; Churches and performing arts center & library & stores
- Small community
-
- It has remained "small town" in most respects; I can shop here & recognize the merchants & have then also recognize me
- It's like country living; Nice.
- It's a small community, yet close to Metro events, kid friendly, farms for fun
- Small community; Close to Portland; Used to be upper to middle class community; now has gangs, apt. bring in people who disregard public property
- My neighborhood and neighbors.
- Small town feel, knowing people at grocery store, community sports program.
- Small town atmosphere
- Schools, small town community
- Rural area
- A small town that feels economically doing well; lovely scenery-farmlands, flowers, farms; Community involvement opportunities at Chamber of Commerce meetings; Community minded spirit of many businesses owners
- Access to & separation from Portland
- Friendly community
- Friendly, rural setting; accessibility or availability of services; traffic congestion is much less serious than Portland metro area
- Rural atmosphere
- Small town feel, but close to Portland
- Small town atmosphere and feelings of safety.
- The community involvement; Canby is a welcoming city that is just right; It's not metropolitan, but sufficient enough to be self-sustaining; It still has that "old town" feeling which is nice
- Close proximity to green space
- People who live here still seem to care about their community
- Small town atmosphere
- Small town, rural atmosphere
- Small town atmosphere
- Small town atmosphere, quality of people
- One high school, citizen involvement, "community feel," safety for kids; Availability of fresh produce

- Small town-close to larger cities
- It's peaceful
- Quieter evenings; It's a sleep town, slow pace during the day
- It is a family town; People know each other, and care about each other; A fairly close knit community
- Small town, yet good size retail; Low crime
- The community atmosphere; The country feel with the urban amenities
- Out of the hustle and bustle-very pretty land-clean-bike paths and wide roads
- Cleanliness-community spirit still exists
- Good schools
- Small community
- People try to support the schools; I sell real estate and many people want to move here because of good schools and small town feel
- Small town; friendly people
- The people care about their community; It is a nice place to raise a family.
- Hope Vintage-I live in the Meadows; There I love it; it is a great place for seniors; There should be more places like it
- Friendly people, clean streets and homes, excellent water, electric service and a good fire and police
- Living in a small town
- Small, quiet friendly town located within reasonable distances of work and recreational activities
- Small town atmosphere; Canby pool, fine arts center; Feel safe
- Small town atmosphere
- Rural community
- Bedroom community
- Small hometown feeling
- It's a small town, so it feels very personal
- Not a big city or town
- The quiet, small town feel; rural areas nearby
- It has a small town feel; my children can ride their bikes without a lot of traffic
- Small town atmosphere, schools, big trees
- The small town rural atmosphere
- Small town atmosphere, clean neighborhoods, scenic environment, reasonably close to Portland metro area, affordable telephone service and electronic service
- Ease of travel
- Small town environment, proximity to greater metropolitan area, people
- Still tends to have the "Small town atmosphere"
- Can run/perform 5-6 errands-p.o. banks, library, supermarket, drugstore, gas station-in 20-30 minutes; Terrific
- Small town atmosphere
- The rural, plus metro, feel; A community that works together
- Small town feel, opportunities to be involved, safe place to raise family
- Small community, not too much traffic, safe neighborhood, good schools; Quiet community
- Small community and relatively close to freeway
- I've lived my whole life here; my family is all here; I like the small town, neighbors are friends
- Small town quality; People are generally friendly
- It's small town feeling
- It's small; It's fairly quiet; Lots of good, clean entertainment opportunities

- I like having a nice home, yard & garden in a rural community; However, this community is becoming more urbanized season by season; I would like to see less density in housing to preserve the rural spirit of this community
- Country feel
- Small town
- Small, quiet, not too much traffic
- Good friends
- The people
- Has a small town atmosphere
- Still small enough for safe living for my children & convenience of stores and the schools
- Small town feel, separated from Portland metro area; We know all of our neighbors; Acceptable public schools
- The small town atmosphere; the friendliness of our people and our officials
- Quiet, clean, small in terms of number of residents
- The home town atmosphere; Things are very accessible i.e. banks, downtown, schools and public transportation
- Slow speed limits
- Quiet
- Pleasant surroundings, good stores
- Our street is quiet and we have an empty lot across the street; However, there will soon be 30 new homes put in; Where will these children go to school?
- The size-not too big or too small; Its proximity to Salem, Portland & the coast; friendly “small town” feel; countryside isn’t too far away
- Nice rural town; has all required services; friendly town
- Pleasant, clean, friendly
- I’ve enjoyed the community part-supporting my local business & organizations; I consider Canby schools to be excellent
- It’s not Portland, seems relatively safe; Is becoming a recognized city-we even get on the local weather news!
- Small town atmosphere
- Citizen involvement; Good school system
- Beautiful town serving with many amenities close by; I’m not sure I would want to add any more large retail though, as we have a very good mix
- Rivers; Rural feel with close access to city and country!
- Nothing
- Adult support of children’s sports; good senior center (wide variety of activities), nice parks are close; commercial areas offer nice variety of adequate services
- The sense of community; Safety overall; “Hometown feel”
- The “small town” feel and the great sense of community are what I love about Canby
- A small town atmosphere; bicycle paths; Friendly folks
- It is close to Portland & Salem without living there
- The smallness that lets us go places and see people we know and to be known by the merchants
- The convenience
- Convenience
- Quiet and not too congested
- Fairly quiet; It is where I grew up and went to school
- Small town feel
- Everyone cares; Friendly and fun

- Clean
- The small town feel; You can go out shopping or dining and always run into someone you know
- Living close to where I work; The school system
- The small town atmosphere; Shopping is close to home and all of the community activities; It feels like a safe place to live and raise my family
- The hometown feel and knowing a lot of people-People are involved with each other
- Small community feel
- Small area; you get to know people
- It still has a small town feel; People know their neighbors
- Small city
- Closeness of schools, home, work, and shopping; Caring people
- The country yet the city feeling; The start of C.A.T. with wheelchair access
- The living in a small town, yet no having to travel for the things we need
- Easy access to services not available here; CAT is a great addition; preferred our prior small town feel-slow construction-sometimes less is more!
- The small town atmosphere
- We are moving
- Friendly community
- Quiet and near to Portland
- Small, clean community
- I like the “yet” small town feel; I like what parks and trails available; I like knowing my neighbors
- Small town atmosphere, friendly people, a sense of community, a faith-based community
- Friendly, small town atmosphere; All businesses we’ve dealt with are very accommodating
- It still has a small town friendliness for the most part
- Honesty and friendliness in the people here in Canby
- I like that I rarely have to leave Canby; There’s FM/bowling/swimming/car care/parks, etc, everything but Costco
- Close to Salem and Portland; Lovely community-beautiful yards and growing; Family is closely-swimming pool
- Not very progressive
- The “small town” feeling
- It still has a small town feel
- The smaller community feel
- I’ve lived here for 62 year-wish it was more like it used to be
- Small town, close to freeways
- Small town flavor; wonderful school system; The community summer theatre; Summer programs like the Slice of Summer; Great sense of community
- The town in general; it cares for people from all walks of life
- Smaller community; Close to metropolitan areas
- Easy to get everywhere on a bike
- Small town living with all that you need close by and I like the farm lands rather than sub-divisions
- People are very friendly here.
- I love that it still feels like a small town, that you can know many people in the community and that it has integrity and conservative thinking.
-

- Small community – low crime.

Q-11 What changes would make Canby a better place to live?

- Stop the urban growth sprawl in the agricultural areas
- Access to rivers from many different places; Railroad track replaced
- Bigger, better library; streets don't connect up with other streets in new developments; they don't go through to connect with existing streets.
- Adherence to "single family dwelling"; laws in sub-divisions; All neighborhoods treated equally in regards to utility access/repair and road upkeep.
- Movie Theatre
- Put a hold on annexation and building of new houses; change barger fees to new housing to compensate new roads, etc.
- More parks, sidewalks, bicycle lanes, river access
- Changes to the downtown stores; update
- Better support for schools
- Programs for children and youth.
- Fix existing parks & not require every development to make park space for new parks which cannot be maintained.
- Nothing
- More variety of small businesses & more for young people to do (cinema)
- More commercial & residential development.
- Slow growth
- Don't know
- Change traffic going thru center of town
- Eliminate railroad through downtown
- Tree ordinance to preserve trees in new developments; Less housing starts, more business starts
- Keeping it rural
- More pedestrian friendly streets; more quality/diversity in shopping/dining
- Small thing-sidewalk on 13th connecting walking path; Pedestrian and bike access from walking path to Fred Meyer
- More entertainment options without having to leave town (example: Movie theatre)
- Making it more affordable to live; Houses are expensive & we don't have very many large or industrial businesses to support us; The small shops can't; We need better job opportunities.
- Can't think of any
- Fix the roads & sidewalks on main streets; replace the poles, etc, in the Sq. when broken; replace the tulip bulbs in the planters, trim the trees in the park; beautify the downtown area more.
- Better/more sidewalks so that kids don't have to be in the street
- More recreation places to go to; see a movie theatre here; more hours for bus service on Sat. & Sun.; a KFC and all you can eat buffet
- More bus service; pick up some of the litter
- More fast food restaurants; Wendy's, Burger King; Less chlorine in the city drinking water
- Improve Canby Park; Improve parking, picnicking at the Knight Bridge water area
- Make sure schools are adequately funded; City council and Mayor's office, building department to be responsive to people's reasonable needs.

- A more upscale restaurants (Applebee's, McGrath's, Stanford's, Newport Bay, etc.)
- Back off on annexation; too many homes being built, causing crowded schools
- Better roads, fewer apartments being built
- Limit building
- Create more clubs for adults to get involved with ; Gardening, photography, groups that bus to PHD for activities, classes that don't cost a fortune to take; Singing groups around the holidays to go visit nursing homes
- Limit growth
- Stop trying to bring in more business & houses
- Less population!
- Do not crowd in multiple occupant buildings
- Stop annexing property and develop vacant property already in the city limits
- Address gang activity immediately; Came from a big city-so easy to get out of hand; Foster more jobs to broaden tax base; build our economy.
- Better access to I-5
- Less industry
- Better traffic management and budget management
- Slow down the growth; Preserve farm land and open spaces
- Keep the small town size
- Better and/or more business; i.e.-for children, bookstore, restaurants
- Jobs-get the industrial park filled with businesses who aren't looking for tax incentives but want to be part of the community
- Keep it small and country-like
- More restaurants like Canby Pub & Grill, a Balley's; Making sure we keep our farmland and small town feel
- Official traffic light on Territorial and 99; less crowded schools; accountability for the way \$\$ are spent
- More schools
- I would like to see affordable youth programs; I would like to see a place for indoor recreation-racquetball, basketball, etc.
- Quit building for a while!
- A movie theatre would be great
- No new apartments, especially high-rise (up to 3 floors!)
- Very controlled (as in minimal) expansion; Too much growth will overwhelm schools, roads, & public safety (police/fire).
- Growing too fast!
- We need wholesome entertainment for our children.
- The commute to I-5; Congestion at the 4 way stop by the airport is very bad; Also, having a responsive animal control unit
- It would be better if it did not grow so fast.
- Growth is important, but good planning keeps things that make Canby special
- Schools! The schools have not been able to keep up with growth; Just as every new home in Canby has to pay a set fee per bedroom towards parks; doesn't make sense to do the same towards schools; I'd like to see some specialty charter schools.
- Not letting realtors and developers control the urban sprawl
- Schools; More shopping & dining; major retailers to bring more \$ into the community; character and jobs of downtown and the strip.
- More restaurants, more shopping, better parks
- Keep the community as is; Small

- Slow growth until roads in and out of town are improved; more jobs in town; Canby is a bed room community
- Making access to I-5 better; Would like to see an expressway from Canby to I-5; Barlow road changes make it better, but could be better yet
- Eliminate growth; Reduce crime
- Canby needs a bypass or alternate route through town to relieve congestion; Would also allow for a nicer business environment around 99E
- More employment choices; a police dept. that did not have revenue; production as its #1 priority
- More industry
- I would like to see more green in the newly developed housing.
- Keep improving downtown-update street fronts on 1st St.
- Affordable homes to purchase
- Slow down the new housing building
- Keep the commercial trucks off the streets that run thru living neighborhoods
- More commercial development to provide higher quality retail and employment opportunity
- Quit building houses on the best farm land in the world: Taft Farms
- Reasonable housing; Clean up the “rundown” neighborhoods; more community events
- More good restaurants
- Slower growth to keep pace with infrastructure; Fix roads on the regular plan (i.e.: replacement of old roads in high traffic areas)
- Less traffic; movie theatre; slower growth
- To stop annexing land full of trees and wildlife; to build more houses
- Make Canby a place where people can feel safe
- No more annexation
- Selfishly if it could remain small
- Devoting more money to making Canby’s public spaces (i.e. Wait Park) and having more help for small business owners
- No new apartments; they bring in drugs and other bad elements
- Evening recreation for youth; railroad crossings and traffic
- No more growth
- Police seem remote/over professional/alooof; More “small town public servants” style would be nice
- Less growth; too many people
- Less conservative public; more support for library, schools, & other public services
- Less high density housing; spread high density housing evenly over city, not just NE; Looking forward to park development along Willamette
- Quit building on great soil
- Not having so many apartments & townhouses built
- Build less subdivisions
- We need more restaurants, movie theatre, and places for our youth to enjoy
- Slow down housing expansion; new sub-divisions; improve roads due to additional traffic; continue with downtown revitalization
- Nothing, more fast food choices
- If it stayed small; not more growth
- A new mayor and city council; A break from new development; A real newspaper
- Smell from the sewer treatment plant at the end of the month because they can’t make their budget; stinks; more restaurants; movie theatre

- Would like to see the police more available; contacting & getting prompt replies; is often slow
- Decrease size of police dept.; make them realize the US is supposed to enforce the spirit of the law not the letter; I feel victimized by the police dept.
- More good things for teenagers to do, such as more open gyms; More community policing-police need to be more involved in the community
- Remove the gangs
- “Police”-see less negative concentration on minorities (i.e. teenagers, low-income, Hispanic, etc.); more concentration on working with in a positive manner with these people and the community
- Very satisfied
- Quit building homes
- Growth only with adequate infrastructure to handle
- Cross walks-more time to get across; Road before lights change (all you get is 10 steps now); light changes!; Fill stores in town before spreading out
- Don’t grow anymore-leave it a small town, have the cops be more friendly rather than aggressive
- More industry to bear the tax burden
- Better roads, schools, parks, more jobs, fewer new housing developments other than in-fill
- Not allowing houses to be built on such small lots; too many homes crammed together; starting to look like Beaverton/Gresham; Becoming too crowded and congested; too many housing developments; too many flag lots; looks terrible
- Traffic signal at the intersection of 99E and NE Territorial Road
- I’ll move out-too expensive
- More high paying jobs; I would love to work in Canby but the jobs available don’t pay enough
- More jobs; better traffic control; more schools to match all the new housing needs
- Canby needs a place for adults like a movie house; the main road is also becoming heavily trafficked.
- Replace McDonald’s with a Wendy’s or Burger King
- Employment as a result of new industries
- More parks, bike paths
- Slow growth; more police for drug problems
- More bike paths; better drainage; Burger King restaurants
- Stop the rapid growth-we are beginning to lose the uniqueness of living in a great community
- An outdoor fountain or wading pool for young families w/children; light at 99 & territorial
- People in town want donations but refuse to do business with those who donate
- If I could change anything it would be making sure that there could be only one family living in a single family residential; Not 5 illegal families living in one house; and if it couldn’t change then a tax of five families in that house
- Slow down annexation
- Better access
- Better access to I-5; fewer mediocre restaurants; more fine dining
- Make some people clean up their yards of old cars & junk
- Moving picture facility; clothing store; general merchandise
- The police law enforcement is uneven, leading one to assume that it (the level of) is triggered by financial, political, and unknown factors.
- Fix more potholes & places that are dug up for utility repair (water, electric)

- More affordable housing for Caucasians, more activities for single parents/single parents with children; longer times on cross street lights (to go through...not wait times)
- Slow down the annexing of property into the city and the multi-housing developments; A bypass around the city is needed.
- Downtown Canby is ugly; It needs a face lift in the worst way
- Lower property taxes.
- Stop building more houses until the infrastructure and school system can support the population growth.
- Stop building & destroying our green space & small town; being a bedroom community is the whole point!
- Nothing immediate comes to mind
- More mid-age athletics-BB and softball-etc.; leagues over 50-etc.; stuff to do.
- More police patrol.
- Can't think of any changes.
- Make an attempt to keep growth of Canby to a minimum, as our roads & schools are "very" overcrowded & not enough tax paying citizens to pay for them.
- Opening up more land for homes and industry which would open up more money for the police/fire/ EMT's
- None
- More entertainment for adults
- Slow down annexation so the schools can catch up to the demand being placed on them.
- Less traffic; No more new housing
- Get rid of the gang problem, improve schools
- More recreational things to do in Canby; Like a movie theatre or skate rink or something; Get rid of the political ness in Canby athletics @ the High School.
- A boat dock on the Willamette; Beautification of 99E; better planning for annexations-i.e. over-crowded schools; Cost of housing is at a premium but local wages seem low.
- The infrastructure costs to the developers (e.g. streets, schools, etc.); Enforcement of some of the rules in place.
- There needs to be more community activities for adults and more park and open spaces; look at how Greeley, Colo does it for example.
- Make 99E a 4 laner; allow NO more building unless developers pay for water, sewer, Police, Fire, Power & phone lines under streets; Don't ask us to pay for it too!; They can tack it onto their homeowner costs.
- Removing gangs; get rid of graffiti, cost of homes is excessively high; need homes for 1st time buyers at reasonable cost.
- Clean up Southeast 99E, rundown, trashy
- Better traffic flow; slower growth-becomes city unable to keep up with it; Schools are crowded as is.
- Growth in local business.
- Not sure; cleaner streets maybe.
- To provide safer by lessening traffic congestion and drivers who drive too fast.
- Side walks on residential areas & fairground area.
- Slower residential growth.
- Added road/road improvements on the north side of train tracks for direct town center across for the NE residents; Reinstate north travel on 99 from territorial; eliminated control dividers on 99; install signal light.
- More jobs.

- Revamp 99E corridor-clean up old buildings, paint, etc.; new roads.
- Do away with curbs at 99E & Territorial; the one lane created a bottleneck and no left turn creates more downtown traffic.
- Continued steady growth that would attract good business.
- Growth & how? more land to build on
- Better streets; No more new homes
- Less growth
- Entertainment
- Our police and fire departments don't need anymore increases in their budget; we have cops behind every bush now!
- To have more diversified housing plan; Right now it seems Canby wants most of the apartments in Canby where I live
- Offer motor chair transit pick-up services on Sunday, to and from neighboring cities
- Stop the zoning changes and further housing development
- Work to keep open spaces
- None
- Clean up along railroad tracks; movie theatre; CAT drivers not allowed to smoke while driving (or in vehicle)
- Clean up area all ready built i.e. houses on 10th and N Juniper; Restrict on street parking in residential areas
- Street repair; Greater housing availability
- Changes that can't be addressed, such as less traffic, less people, etc.
- Add more street lights and sidewalks and improve downtown
- More jobs
- Reduce crowding in schools; Increase training for the police dept. (I hear complaints from young men that they are too frequently interrogated/pulled over when driving); the police, although very effective in reducing gang activity, have a reputation of being disrespectful in the line of duty
- Commuter Rail connection with Portland and Salem
- We have too many police officers here; we do not need them all; This is a small town.
- Solve school-overcrowding problems; more well-laid plans to handle population growth.
- None
- Slow housing growth; increase business growth and local job opportunities
- City funding of pool and adult center
- Improved roads, more retail shops, manufacturing businesses, health care resources need to be expanded, i.e. urgent care facility, etc., slower housing developments
- The actions of the Canby police department have the look and feel of predatory profiling
- Enhance quality of life by managing growth; Growth is not bad, but too much too fast is dangerous; kids are our future-let's continue to protect them; Violent crimes and sex offenders are not welcome here!
- Would like to see a movie theatre brought to Canby, a friendlier police department
- Bring jobs to town; No more houses; More parks & recreation activities
- Fewer houses and apartments
- More improvements downtown, family activities

- Stop the housing developments springing up on every available inch of land; Keep big chains (i.e. Walmart) out; Improve schools, keep Canby a country town
- Roads, parks, underground, utils.
- Emergency vehicles (ambulance) on north side-the train often creates a problem with having everything on the south side of town.
- Library hours, staff funded more since Canby County is going to make a huge cut to their budget
- Re-evaluating the temporary traffic changes on HWY 99/Territorial; Seems as dangerous or more than the way it was with one lane.
- More affordable housing; family activity/entertainment (i.e. movie theatre, water park, bike (BMX) track)
- Continuing to develop downtown; preserve adjacent agricultural areas
- More affordable housing (under 200k), less growth, fix my street, more jobs
- Change intersection at 99E & Territorial back the way it was-but change speed limit to 40 MPH; Extend SW 13th behind Safeway and exit out to 99E; Road from SE 13th to Walnut to 99E
- Friendly police like it used to be; Larger lot sizes for single family housing; Road improvement
- Continue to encourage neighborhood citizen groups; This may help to maintain the small town feel that people like about Canby
- Take care of our roads better; clean up the downtown area; add mores shops i.e. mall; get more businesses along 99E
- Stop the building of apartments; Have the council go look at ones we have; Check with police and see where most of their problem calls come from
- Non-pollution industry, increased job opportunities, additional park and recreational development, traffic improvement in vicinity of railroad tracks
- Adequate funding of Canby adult centers; maintaining adequate funding of pool; Improving education
- Keep the growth down!; Never let a Walmart come to our community!
- Job availability; Make housing affordable
- Theatre, easy access to highway
- Better jobs
- Traffic lights at Territorial & 99
- Sidewalks!; A decent gym for adults (one with pool, more upscale than Clubfit); a movie theatre, more restaurants, a natural foods store
- Stop tacky new developments; don't remove old trees to accommodate developers; quit catering to greedy investors
- Lower density of new developments; Programs for "at risk" youth; a good full time youth type center; help divert kids from gangs and just wandering
- Improved traffic management and roads; Job creation so housing and medical needs are affordable; Easy access to medical facility (hospital); Gang activity under control
- More shopping, easier access to I-5
- Movie theatre, more middle/high school age recreational opportunities
- Better HWY 99E "rerouted" N west of town; Move 99E out of town; bypass
- Elect city council persons who know what they are doing; are smart, intelligent, analytical and industrial people, community, business, growth and life
- Increase mph to 30 plus on s east 13th to be consistent with Territorial Rd. since both roads for access to Canby
- More parks and recreational opportunities for children

- Movie theatre; More high-paying jobs-not just mfg. And industrial-we need white collar/corporate jobs
- A movie theatre, emergency medical facility closer by
- Curtail housing development; Develop traffic plan
- I'm concerned about the gang activity; I'm beginning to feel unsafe in my own neighborhood
- Limit low income housing
- Slow the building of big homes on small lots-let the infrastructure catch up
- The illegal "citizens" need to leave; We need less people misusing our tax dollars when they are not citizens of this country
- We need to have a method to create "living wage" jobs for those of us who live and work in Canby and for our children who are finishing their education
- Route over or under the railroad tracks North to South
- Traffic improvements
- Clothing stores
- A new city council and planning commission
- More things for kids and teenagers
- At this time nothing
- Stop the push for medium/high density housing because of state requirement and not because Canby needs it; Stop putting 3 story high apartments next to low density housing; Better planning instead of "mish-mesh" approach
- A gathering place with a water feature to encourage evening socialization...a downtown park?
- Build a rec. center for kids-basketball, indoor tennis, pool (billiards), ping pong; If you are not on a team you have to leave town or go without physical activity for your kids
- Improve school situations with crowding issues
- Build houses on larger lots, save more trees and have builders pay for additional water needs
- Better employment opportunities; Better access to I-5 freeway; Get rid of the endless speed traps around town-it takes 20 min to go to the grocery store from SE to N Canby; Get rid of the motorcycle cop; Why does Canby need a motorcycle cop?: Better bike paths that don't start and stop and end up nowhere
- Bring the metro bus system back
- Less aggressive development; I work outside of Canby and was attracted to Canby for its quietness and lack of traffic
- An off-leash dog park (possibly fenced); possibly a Mollala River state park; Install a left turn lane/light at intersection of Pine and HWY 99
- Slow down; We do not need to be a Tigard or Beaverton; Fix the traffic flow west to the freeway
- Allow the schools to catch up on the development; Listening to how voters vote; Example: voted no on motorcycle for police station, and it was purchased anyway-plus one more
- I think annexing one or two of the land spaces near Ivy for housing would benefit both the city and current homeowners
- Slow down home construction
- More community centers; More Clackamans Community College courses offered to Canby
- Continued development as a town setting
- Use our river frontages for trails and business (restaurants).

- Get rid of the “Good Old Boys”; There are too many police with nothing to fill their time up with; They act like small time bullies
- Most of our travel outside of Canby is to the North; The present detouring of traffic at Territorial & 99E is a pain in the neck; We deplore the waste of funds putting that detour in place; I liked having a free choice of the route I would take depending on time of day and heaviness of traffic
- Stop building; make it a farming community again
- Slow the growth-real proof that the community leaders are interested in community concerns and planning/implementation that reflect that
- A bilingual program that would be great for our school system; Better and more jobs would be great, as well
- A recreation center for children; A boys and girls club would be nice; Outdoor swimming pool
- Major stores; Target
- I would have more options available regarding outside services such as a choice in electric, telephone, and DSL
- More options regarding service; phone, electric, internet
- Need some good clothing stores
- Less people
- Improving the roads
- Cut down on “cramming” houses everywhere
- Lower rent, sewer, utilities, phone bills
- Keep it from becoming Wilsonville or Beaverton by slowing the rapid development; Reign in the city council and their pro-development masters; The Canby alternative bypass
- Putting a 3-way stop at Township & Ivy
- Less train traffic through the middle of town
- Increase industrial sector and there will be URD funds to improve other areas of the community-roads, downtown, etc.
- Growth
- Not allow too fast a growth
- More industry to balance residential growth (losing Milgard Mtg.-was a big mistake)
- Slow development so public services do not suffer; streets need to be maintained, water supply and sewer, schools need to be able to serve the people living without shortages and overcrowding
- Make sports less expensive; Have more extracurricular activities
- More options for the disabled, especially wheelchair users
- I think more recreation for families such as a movie theatre or roller rink
- Discourage illegal aliens from settling here
- Bring in some more employers (business or government); Provide more family-oriented and youth activities; Develop the park land
- We are moving
- Slow down the growth
- Intersection of 99E & Territorial Rd.
- Businesses that are open when I get home after 5pm that are not Fred Meyer
- The rates are terrible; The burden should be shared with industry and it looks like the city is trying to get there
- More job opportunities
- Don’t grow so fast
- Canby needs a Bank of America; Canby needs a Wal-mart or Super Wal-mart

- Smaller class sizes in schools
- More jobs-be able to work close to home; More affordable housing
- Make no changes
- More activities available
- It can never happen but to improve traffic reroute traffic from HWY 99 around town instead of through it
- We would love 1 or 2 parks with water play areas-Ibach park is a great example-located in Tualatin
- Keep 99E 55 MPH from Oregon City to Fred Meyer
- #!-The sidewalks; What is the deal with these sidewalks that lead to nowhere? They start and stop and never connect-work on making Canby walking friendly; That would be a big plus
- Slower pace of growth; Ridiculous to put bricks in Canby square opposite Parson's drugs for cars to park on; Where's the benches, tables, umbrellas for people to use?
- Stop passing kids when they haven't acquired the skills to succeed in the next grade level; Find a way to keep the library open the same hours as now even in July when cuts are supposed to take effect
- A bypass around Canby
- Support for police involvement to reduce petty crimes and slow growth and building until we have schools to go with that growth.
- Less developments.

Q-15 Are there any services you feel the City should provide, but does not?

- No
- Don't know
- Better after hours emergency response
- Maybe a movie theatre or something along those lines for youth/families
- Community center with activities for children and youth; (Good example: Capital Park Wesleyan Church/Community Center, Salem, OR
- Can't think of any
- No
- No
- CAT run to Clackamas Center
- No
- Passenger Rail Svc.
- No
- Better street sweeping
- No
- No
- Bus service improvement on Sat and Sundays; Also bus services to Woodburn
- RV dump site; Knight Bridge swim area is not part of the city but needs city attention.
- No
- None known
- Our own police dispatch; It's so delayed going thru O.C.
- I'd like to see the city offer bus trips for all ages to go to places in Portland i.e. the zoo, downtown shopping, museums, libraries, plays, Rose Garden, attractions.
- Additional activity choices for youth.

- We have more and more police but no one seems to be working on traffic; If you need more revenue start ticketing speeders; They're everywhere!
- No
- Community food bank
- Stop train whistles at night; N/A
- N/A
- Fix my street
- Bigger, better parks, summer & all year programs for preschool age
- Entertainment such as theatre
- Street sweeper (at least in the fall) on all streets
- More handicapped parking spaces
- Not aware of any.
- Animal control, especially dealing with nuisance dogs
- I would like to see some kind of cat control law; also a noise control law for motorcycles that rattle the windows in my house.
- No
- No
- No, but water and sewer rates are too high
- No
- Can't think of any
- No
- No.
- A monthly newsletter but not in the Cub bill; It just gets tossed out.
- Teen activities
- No
- No.
- No
- Youth sports and activities to supplement Canby kids; Full-time community development director
- A bus to Portland
- No
- Tree and bush trimming for city property; the trees out here are a mess, and are on city property, but they won't cut them; What's that about?
- Radio station
- No
- Don't know
- None
- No
- No
- More news/info. available in English and Spanish
- A city recreation center would be nice
- Can't think of any
- The city does a really good job.
- No
- Nothing comes to mind
- Police Dept.: better understanding of the people in the community; Some officers are too gung ho
- No
- Children need more things to do, like skating, movies in town
- Street cleaner; especially in the fall with all of the leaves
- Great as is

- No
- None
- No
- No
- Very satisfied with the services-see no need for extra; add more sweeping of streets to keep street cleaner
- Increase library hours so lads have access to computers to do their homework
- No
- No
- More things for kids, especially teens; Also, would like more choice with phone companies, rather than a monopoly
- No
- The service provided fit the current community's needs
- No
- Not sure
- No
- No
- don't know of any
- Restart the DEQ station for vehicles; It was a great service
- No
- Clothing stores; bargain centers affordable to all; secondary market stores
- More traffic signals for crossing 99E from North to South Canby
- No
- An indoor playground; Canby has a lot of children 5 and under; We need somewhere safe for them to play on rainy days.
- No
- When votes for annexation are out-the city should send a view of our original green space as voted in Canby by citizens & a view of what it looks like now so that people can see the whole picture.
- SIDEWALKS
- More police protection
- No
- Can't think of any
- No
- Cheaper housing for families (white) with 4 children and one income
- No
- No
- Better coaches at the high school; recreation activities
- No
- No
- Parks and recreation facilities should be more balances; It should be possible to walk in a park that is not at a school from now; also there are no adult activities where normal adults can meet other adults and become integrated in the community; there is only activities for seniors and kids.
- I want my city to require the strictest development guidelines and follow them; Let's be modern pace setters always!; Let's embrace tech. Development and employ them as a model city!; Let's preserve balance, be good listeners to all, encourage diversity, excellence, & be guardians of the constitution.
- Other telephone companies so we have options.
- Curbside leaf collection.
- can't think of any

- More traffic control
- No.
- No
- Yard debris pick up outside of city limits
- An emergency medical post
- Sidewalks before bike lanes!; So many streets have no sidewalks for walking to town; School bus pick up within one mile radius of school; Kids need to walk
- Generally good services
- No
- better recycling opportunities
- Recreation opportunities for youth at minimal cost; increase litter pick up along the Mollala River/at swimming/picnic spots
- No
- Not enough youth recreation
- Provide for library services
- Mail to door instead of curb mailboxes
- Parks and recreation dept. vs. Canby kids
- Better area wide bus service
- More urban trails like the logging road multi-use path
- None
- No
- Longer library hours
- Continue to fund the library and parks!
- No
- Swim-pool when kids are not in school-Sunday?
- Code enforcement enforced
- No
- Better library hours and new books
- No; It is not the duty of the city to provide services other than basic water, electric, fire and streets; People think they are owed a living rather than work
- City bus service to village on the locks; Faster availability for persons who need the bus service by appointment; shouldn't take but a couple of months to set up
- No
- Canby really needs sidewalks
- Easy access to medical service (hospital or clinic)
-
- Yes, if the question is “any effective services...;”fund, support and be more responsive to the library; do not defer infrastructure repair and maintenance and lead the city into the real future
- No
- City should contribute financially to Slice of Summer and other community-wide events, historical society, etc.
- Movie theatre, entertainment for teens and families; restaurants are improving
- Clear up graffiti; I don't believe the victims of this crime should have to pay out of their own pockets for repainting/removal
- “Clean up day” 2 times a year instead of 1
- No
- None
- Parks and rec. department
- Don't know

- Bike paths that don't stop and start all over town; Lack of sidewalks on 99E;
Bike paths are too narrow along N Ivy Street
- Light rail system
- You can't give everything to everyone
- No
- No
- S. Elm St.; More street attention; Sweeping?; what is the schedule?
- An outdoor municipal pool and another park on the south side of town
- Outside phone, electric, and DSL options
- More options regarding phone, electric, internet
- Lower rent; The police quit telling me that certain issues are not their problem
- Better street sweeping and leaf removal
- Focusing on economic development will be good
- More daycare options
- Some type of transportation system that includes Woodburn and back to Canby
- Not that I can think of
- No
- No
- No
- No
- Improve the library; I use the Wilsonville library more than the Canby library
- No
- No
- No
- No
- None
- None that I can think of.
- Commute to Salem?

Q-16 Are there any City services that could be eliminated?

- Don't know
- Don't know
- No
- None that I think of
- No
- No
- I feel that police are giving too many tickets for unnecessary infractions; They should be working on P.R.
- I don't know of any
- Gun club or move it further out of town
- Don't know what you offer now
- don't know
- No

- Nope
- don't know
- No
- Not aware of any
- No
- No; None that I am aware of.
- No
- Can't think of any.
- No
- Not that I am aware of.
- Not eliminated; just redirected
- No
- No
- No, they are already at a dangerously low performance level.
- No
- Fewer police used for traffic enforcement; more police assigned to solve/prevent crimes; Canby has a reputation as a "speed trap"
- No
- Not at this time
- No
- Don't know
- Not that I am aware of
- Street sweeping could be reduced by 50%
- No
- Not that we can think of
- No
- No
- No
- Bike paths-aren't used
- No
- None
- None
- No
- We don't need to pay taxes for someone to bring in businesses to new industrial park
- None
- No
- No
- Growth and development
- Not that I know of
- No
- Not sure
- No
- No
- CAT
- Don't know of any
- Don't know?
- None
- Hounding people for money and taxes constantly; want you to donate but don't use local businesses
- Parks

- Bus.
- No!
- No
- Not that I'm aware of
- Passing out of candy during the parade.
- No
- No
- None known
- No
- No
- Canby CAT
- No
- No
- I'm not aware of any now; Please keep & maintain our libraries!
- CAT
- Don't think so
- None
- The free bus service
- Unknown
- Motorcycle officers parked on the sidewalks waiting for violators; they should have to be on the streets like everyone else.
- Police motorcycle not needed
- Reduce the # of police
- No
- No
- Cut some police officers; We do not need all of them
- No
- No
- None
- Don't know
- No
- The person that comes around and takes garage sale signs down
- No
- Don't know
- No-no more parks
- No
- City transit; It is paid for by a tax on business only; Make people pay for use of the bus
- No
- No
- Don't know of any off-hand
- No
- No
- The code enforcement officer?; My experience has been that they can't (or won't) do anything when a neighbor has a dump in their yard or a vicious dog
- The amount of wasted CAT bus services; Eliminate wasted uses of public vehicles; Too many idle police cars sitting around
- None that I am aware of
- No
- unknown
- No

- Business revitalization
- Don't know
- Motorcycle cop
- Stop delivering free newspapers twice a week to every house; It's a waste of paper; Most of our neighbors put it directly into the recycle bin; make them optional
- Probably
- I'm sure there are but I don't have the time right now for the research; I thought of one; The police dept. could be eliminated; We could contract with the Clackamas County like Wilsonville; No PERS, lawsuits, limited liability
- No services such as CAT are vital to the community
- ESL
- Parks and Rec. (kids use it, they should pay for it)
- No
- No
- I think we could charge a small fee for bus riders
- No
- Trim the fat
- No
- Don't know
- No
- No
- Not that I know of.

Q-26 Please list any City-imposed taxes, fees, or fines that you feel are burdensome.

- taxes are generally too high
- Canby Gator Swim Team is a nonprofit kid oriented organization-We should not have to pay the exorbitant POOL FEES!
- Cub fees on utility bills for the city are unfair!
- fee to have a house alarm system
- I am told a charge on the cable statement is a "Canby" charge only; Why?; \$1.60 might not be much, but in a year it is.
- Just moved here in Sept.
- None
- Electric Fees; Cable Fees; Telephone Fees
- I feel fine with what we have now
- The amount for a building permit has a ridiculous percentage for parks department; about 2/3 of the total permit amount.
- Sewer and water fees are high
- None; only schools; I am 82 & feel like we have paid our share for schools
- increase in traffic fines are way too high (\$420 for yellow light violation); building permits (i.e. height of deck or patio); adding woodstove
- None
- Construction fees seem to be getting beyond reason.
- Maybe this isn't the right place, but we pay a lot in taxes for schools; Why then is a ballot measure for school bonds on most ballots?
- don't know what taxes are city imposed & not state
- None
- Can't think of any

- City of Canby local option; urban renewal; & any taxes related to schools.
- None
- None
- The forgiving taxes for businesses to get them to start up in Canby; It puts too big a burden on the homeowners.
- All taxes are burdensome
- School bond taxes
- None at this time
- Burdensome comes in as increase taxes come about; As taxes increase, people will lose their homes
- Can't think of any
- School taxes
- We are trying to keep up with the growing community-Do not want another Sherwood or other crowded community.
- The Police Dept. with so many officers and equipment is very burdensome taxwise this money would be better invested in schools
- N/A
- Taxes that are going to URD are taking away taxes that could be spent on roads, parks, etc.
- None
- Too much "BONDS"; I'm retired, so is my husband; no new school
- Taxes seem fair; but I don't pay property taxes so I don't know how things would be different if I did (rent right now)
- Not sure
- Taxes etc. as a result of not enough factory businesses hurting employment and revenue so homeowners don't pay; all costs of new schools
- Add gas tax for roads
- Utility fees; phone fees to adjust
- None
- Property taxes; I feel the downtown renewal has been a waste of money; There are many streets w/o curbs or sidewalks; how about upgrading some of those?
- I don't think I know of all the taxes/fees.
- No
- Speeding tickets
- City of Canby policing for illegal fireworks during the holiday instead of dealing with major crimes; what a waste of our tax payer's money!
- None at this time
- Can't think of any
- I would like to see the city look into "lean thinking"-a process methodology for continuous improvement.
- High Clack. County taxes for my \$1000 monthly income; costs continuously rise!; i.e. gas to go to work (I know carpool to school in Woodburn); food basics-milk, meat, cheese, etc.; purchasing power
- unaware of these?
- There is a few for everything!
- At present, don't know-
- Property tax dollars do not seem to be spent wisely.
- EIV & URD funds could be used better
- School budgets need to be restrained
- Balance support for police and fire department; could be improved
- Most

- Taxes are killing me!
- Traffic tickets seem to be handed out and prosecuted in court at a level that gives Canby a “speed trap” reputation
- None
- Can’t rate
- Demanding ODOT to spend 2.4 million on 99E & Territorial when the priority should be to improve the roads from Canby south to I-5
- URD; city transit
- Two school bonds at the same time
- The police in Canby must be bored beyond belief; They stop everyone for the smallest of things; It makes me feel like hicks-ville and it doesn’t add to public safety
- City tax on telephone service-is it necessary?
- Privilege tax
- Taxes for police budgeting of excessive police cars
- I know of none that fit in this category
- None
- All the extra educational costs (bonds/taxes) that produce only mediocre results
- Canby area transit tax
- The amount of property tax that goes to fund city government was higher than the amount that goes to fund public schools; The size of government seems burdensome to me
- I don’t support selling bonds (further debt load) for school development; I believe this will simply increase the need to raise tax further in the future; Let’s work within our means!
- The school tax that was just passed; They need to learn to budget the money they are provided with; Get rid of the 3 vice principals at the high school, and ½ the police force!
- Utilities, phone, schools
- Get rid of the URD!
- I fear that our property will be annexed into the city; If this happens I would have to move because I couldn’t afford the taxes
- Schools could do language education in full immersion and eliminate ESL, freeing more funds for education; quit tearing up roads, almost immediately after paving projects
- Property tax
- none are to me personally, but I know others who feel they are for a variety of reasons
- I just think taxes are high; We paid \$4,500 for a 5,000 sq ft house in Portland, on 1 acre; We paid \$4, 596 for a 2,400 sq ft house here; Our taxes went up over \$100 this past year
- Fines about people in cars when people aren’t even in the cross walks
- Can’t think of none
- The small business “zone 1” taxes are a bit steep
- Telephone taxes
- Unknown.

Appendix D
Survey Instrument